

PT 7

The other terminal for IBM and ICL mainframes

FERRANTI

NEWS IN BRIEF

New line in bank terminals

THE impact in the US of European banking terminal manufacturers, notably Datsa, has persuaded Burroughs to follow NCR in developing a modular range of front-office banking terminal systems.

Previously US manufacturers have tended to offer banks standard data processing equipment with minor modifications, and have lost a lot of European business to companies like Datsa, Phillips, Nixdorf and Olivetti, which pioneered terminals designed from the start for the banking environment.

1978 release

AN intelligent terminal system similar to the Sycor 440, built around multiple Intel 8080A microprocessors and capable of operating in stand-alone mode is under development at Racal-Milgo for release in the US late 1978. Called the System 4000, it is capable of supporting eight video terminals plus printers.

Amdahl queue cut

ORDERS for Amdahl 470 computers continue to exceed supply, but the company has increased production capacity 25% since June. The first 470V/5 was delivered in September and the pre-production model of 470V/7, due for release next August, has been powered up.

Takeover

THE Perkins-Elmer Data Systems group has acquired the bespoke LSI circuit designer Precision Micro Design of Scotts Valley, California for \$300,000 (£169,000).

COMPUTER WEEKLY

UK Series 1 users set up group

A USER group is about to be organised for the UK's small but rapidly growing community of IBM Series 1 users. The group is to hold its first meeting next week, as an "epilogue" to an IBM-organised meeting of representatives from Series 1 installations.

Instrumental in the organisation of the group have been CAP and Altergo, two of the first software houses to take an interest in the Series 1 machine. Dr Gill Ringland, project manager for Series 1 developments at CAP, in particular, has been chief moving spirit of the group.

News of the UK Series 1 group comes as an already organised group of US users are putting pressure on IBM to provide more ready-made software for the machine.

Suggestions from this group include multi-terminal RJE support, compilers, particularly Cobol and a database management system. On

the hardware side, a need has been expressed for an increase in memory size, more disc-handling capability and a nine-track interface.

Requests for IBM-initiated software enhancements strengthen the move away from IBM's initial policy, that the machine should be provided with minimal software, and that independent software houses and users should be relied upon to provide the remainder.

IBM has already begun to drift away from this path, with announcement of sophisticated operating systems software and Fortran and PL/I compilers, and reported development of a Cobol compiler (CW, April 21 and September 8).

Software houses in the UK and the US have already produced a variety of Series 1 products, but some admit that they are holding back on certain developments, and waiting to see what IBM produces.



Dr Gill Ringland... chief moving spirit.

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CAP sets up base in Silicon Gulch

AS the NEB's Insac moves into the US through a New York office (CW, September 22), the consortium's first member, CAP, has set up its own venture on the other side of the country, in Palo Alto, California.

Known as CAP-CPP Inc, the company, opening this week, will deal in CAP Microsoft products and services. CAP's venture will have more experience than most microprocessor software specialists currently in the US, claims CAP director Meinhard Donker. The company wishes to get established quickly while this lead still exists.

It is also felt to be an advantage to base the venture in the California centre of the semiconductor industry, particularly known as Silicon Gulch.

Despite the independence of its plan, CAP stressed that it did not imply any disagreement with Insac. The deal has the approval of the full CAP board.

Carterfone bid by C & W

THE UK government Cable and Wireless company is bidding \$18.3 million for Carterfone Communications Corp of Dallas, Texas. Carterfone makes office data communication equipment, and is celebrated for an anti-trust victory against AT&T in the late 1960s as a result of which equipment from non-AT&T suppliers was allowed to be attached to AT&T lines for the first time.

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Record crowds visited the Compec Exhibition at Wembley this week.

Visitors flock to Compec

WHATEVER their interests, visitors who packed into Compec 77 at Wembley this week were sure to find something to attract their attention.

Among the dozens of companies which used the show to unveil their latest products was Digital Equipment with the LSI-11/2. Its latest microprocessor system. This provided a dramatic illustration of how advances in semiconductor technology are making processor and memory costs a relatively trivial consideration for systems builders.

On the first day of the show

Dicoll, systems builder of Basingstoke, ordered 100 LSI-11/2s for sale to end users and for building into equipment which it is developing.

Meanwhile, some of DEC's competitors, such as Prime, Data General, and General Automation, showed that software is the name of the game, by demonstrating the capabilities of their latest high level language and operating system creations.

With most processors tucked away in anonymous-looking boxes, peripherals and terminals again dominated the hardware on show. New kit being demonstrated included Texas

Instruments' 765 bubble memory terminal; Calcomp's IGT 100 graphics display; and Dataproducts three new printer families which were getting their first public showing.

On the Documentation stand there were demonstrations of what is claimed to be the fastest line printer available, the IBM-compatible DOC 2250, and, at the other end of the scale, was the 30cphs Teletype Model 43, shown by Teleprinter Equipment.

To meet the challenge of the 43, Extel, which sells the DECwriter LA 38, announced a price cut of £155 for this terminal to £965 for single units.

Briefing Top of line

THE machine now being put together to top Honeywell's Level 68 line will be substantially different from the originally-announced 66/85 which was hit by problems with the CPU chips (CW, November 3). As well as new CPU chips, the machine will feature system control units altered from those originally announced.

Russian vote

EUROPEAN representative of the ACM, Bob Parslow, was one of two ACM council members who voted last month at an ACM council meeting in Seattle against a resolution stating that the ACM would not co-operate with or co-sponsor any meeting to be held in Russia and to "question at the appropriate time" any other international activities involving Russian computer scientists. The resolution was in protest against the detention of Russian computer scientist Anatoly Shcharansky. (See Computerweek, page 2).

Carter embargo

ALTHOUGH the United Nations resolution on the South African arms embargo does not explicitly mention military computers, a White House spokesman told Computer Weekly that computers would be considered by President Carter as part of his discussions when drawing up details of the embargo.

IBM bytes words

THE forthcoming IBM 3032 mainframe replacement for the 370/168 will not affect all feature 4K-bit memory chips, but use 2K chips like the 3033 and 3031. At the product launch, IBM explained that availability of 4K chips meant that only one of the three new machines could use them and that the 3032 was chosen for reasons of marketing forecasts, power consumption and packaging (CW, October 13). IBM now says that there was never any intention to use 4K chips.

3031 draw 'winner'

LUCK of the draw has made Derbyshire County Council one of the first customers for the IBM 3031 which is to replace its 370/145. The 3031 was designed as a replacement for the 370/168 (CW, October 13) and IBM has scheduled deliveries.

Launch of ICL mid range 2950

THE ICL 2950 mid-range system was officially announced this week. It was previously known as the S1.

Costing between £300,000 and £600,000, it runs under two operating environments — the 2900 series VME/K operating system or DME/3, which emulates a small 1900 or 2902/2904 environment.

Hardware innovations include a new 80 Megabyte exchangeable disc store and the first peripheral device from Computer Peripherals Inc, for the 2900 series — a 720 lpm band printer with 132 lpi print positions, which is manufactured in the US. The hardware also includes automatic error detection and correction facilities.

Five machines have already been installed for development work, including one at ICL's European sales centre in Paris and one at the Edinburgh Regional Computing Organisation, which already has a 2950 and has been closely linked with 2900 software development.

The 2950 will be manufactured in the UK at Kidsgrove and Winsford. First deliveries are scheduled for spring 1978.

Now Amdahl jr aims at IBM 370s

TWO FORMER Amdahl employees, with Gene Amdahl's son, have set up a new company providing plug-compatible CPUs for IBM systems.

Called Magnuson Systems Corp and based in Santa Clara, California, the firm is aiming primarily at the low end of the IBM 370 series, from the 115

Varsity market moves to minis

By John Kavanagh

A SERIOUS challenge to dominance of the British university market by miniframe manufacturers, particularly ICL, is being mounted by minicomputer suppliers.

Government spending cuts and the ability of modern minicomputers to meet universities' demands for interactive computing have given big contracts to Prime and GEC, and other £250,000-plus contracts are on the way.

Prime has won its biggest European order from Loughborough University, which is to get two Prime 400 minicomputers worth a total of £262,000. Keele University looks set to replace its old 4130 by a GEC 4080, and Birmingham expects to install a minicomputer system worth more than £250,000 by the end of next year.

And the Department of Education and Science's Computer Board, which controls the money for university computing, has suggested to other universities that in these hard

financial times they should consider minicomputers for interactive computing rather than hope to replace their ageing mainframes by more powerful and more expensive ones which can handle both interactive work and number crunching.

The board's policy reflects general government fears that it might not be able to afford to replace old computers in government installations.

The Computer Board's policy has upset at least two universities which wanted a machine of the power of an ICL 2960 but which were allocated no more than about £300,000 by the board.

The 2960, launched this week, starts at about that price for a minimum configuration.

Another university source said that if one minicomputer system was installed now to handle interactive computing another could eventually take over the batch load currently handled by a mainframe, thus shutting out the mainframe

manufacturers completely. This is already happening at London's University College, which is replacing an IBM 380 by an as yet undefined number of GEC 4080s (CW, August 4).

John Harris, manager of ICL's education region, said that he expected to lose some business if a university wanted a small interactive machine which was not of a general purpose nature, but that at the same time the Computer Board was planning more powerful regional centres, a market in which ICL was very strong.

He added that ICL was also very strong in other parts of the education market such as those

• Turn to page 3

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COMPUTERVIEW

Variety is not the spice
of operating system life

THIS week ICL has introduced the 2950 (front page). More precisely, it has introduced a medium-size system running under the VME/K operating system.

Users of the ICL 2900 series cannot complain of lack of variety in operating systems. There are the (for the present) 24-bit 1900 look-alike soft machine 2903 and 2904 with their 1900-style operating systems; there are VME/B and VME/K for the byte-structured medium and big systems. Not to mention the DME system which makes the 2950 and above run just like, say, a 1900 George environment. And there are the Meep emulators which enable a 2900 system to run in two modes, say VME/B and System 41.

According to ICL's marketing words of wisdom, this variety enables the user to select the system suited to an installation's particular needs.

Meanwhile, the 1900, 2903/4 and System 4 users can use a DME emulator to run their systems on 2900 hardware.

From a user point of view, however, variety is not necessarily the spice of DP life.

Whatever ICL's brave marketing words might say, the reason for having B and K is a result of internal political and design battles that have been going on within ICL ever since Ed Mack took over the company's product development in 1972.

He decided, not unnaturally, that he preferred his own design strategy to the approach he

found being implemented in B and supervisor D, which would have been the TP oriented version of B.

This political design in-fighting was described in Computerview on April 21.

It involves, for example, those who would like a mini-B to extend down the range as well as those who want K to extend up the range.

Whatever the merits of each side's case, there is no doubt that both B and K, in their initial versions, failed to reach acceptable levels of usability.

And even if K is essentially the same design as Ed Mack's work for Univac in the early sixties, it is small comfort to a user such as Kent University which had held up the introduction of its VME/K-based user service for six months due to inadequacies in the available VME/K K release.

As was clearly stated at the last meeting of the 2900 Club (CW, October 27), users of both B and K think the systems are now improving rapidly but are highly critical of some of the earlier releases and of the current state of the communications capabilities on both systems.

This is a damning criticism of a range of systems which, when conceived in the late 1960s, had communications and TP capabilities as its highest priorities and which started by using the Cades software engineering system supposedly to produce new operating systems that would be more useable and more reliable than possible before.

CW supports Parslow

IT was a brave decision by Bob Parslow, European representative of the ACM, to oppose the ACM council's decision to ban contact with Soviet computer scientists in protest against the treatment of Anatoly Shcharansky (front page).

An indicated at a meeting held at IFIP in Toronto, in August, the North Americans tend to believe that if you are not for their action you must be against it.

Anyone at that meeting, raising even a mildly liberal question about whether the proposed action was the most effective way of helping Shcharansky was treated as an enemy of the cause; possibly even a fellow-travelling leftist traitor.

In his writings, president of the ACM, Herb Seldin, is, however, liberal with his personal abuse against Russian scientists and Western doubters who suggest that the result could be increasingly bitter relations in the international computer community, which could harm rather than solve such cases.

It is very easy to be self righteous, difficult to be objective, in order to balance the needs for action in support of one man against the long-term improvement of all men.

Computer Weekly wholeheartedly supports Bob Parslow in standing firm in supporting the European view of balance and commitment.

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NOVEMBER 9, 1967

AMBITIOUS plans for Plessey to become a major factor in the UK's computer industry ran into trouble when the X12, its production engine...

The National Provincial Bank ordered a second Burroughs B8800... An SCR grant of £222,000... The Machine Intelligence Department of Edinburgh University to upgrade an Elliott 4120... Also in Edinburgh, at the Western General Hospital, an Elliott 600 was used for an online ECG survey...

A mass storage system, based on high resolution film, was developed by IBM for the US atomic energy authority... Plessey Radio announced the production of a transistorised computer... Load distribution calculator for the new London Bridge was performed on the Manchester Atlas.

Strike
threatens
Telex calls

INTERNATIONAL Telex calls are threatened with disruption following a strike by members of the London City Branch of the Post Office Engineering Union who maintain the Plessey 4660 and other telex switching systems at St Botolphs Exchange, Houndsditch.

The dispute arose when 28 POEU members at the exchange stopped normal working in sympathy with colleagues at another exchange who were claiming a "dirt and discomfort" bonus of 10% while building work is in progress. The claim was turned down by the Post Office.

ICL workers
appeal

A NUMBER of workers at ICL's West Gorton plant, Manchester, have appealed against their findings by the company after a "detailed investigation" disclosed "irregularities" in their obtaining about £18,000 through expense claims (CW, October 27).

Universities move to minis

From front page colleges which wanted small general purpose computers, where the 2903 was doing very well.

The Prime 400s at Loughborough University will both have 768K of memory and two 80 Megabyte disc drives. The machines will join the university's ICL 1904S and support 64 terminals simultaneously.

Amdahl Jnr aims at 370s

From front page currently talking to prospective distributors in Europe although no date has been set for a European debut.

In the US Magnuson hopes to unveil the machines in January next year, and already has a prototype model running at its Clara, California plant.

EMIs scanner now detects horses' ailments

THE EMIs scanner can now be used in the veterinary field, specifically to detect horses' ailments. Previously, the machine has been used solely in the diagnosis of human diseases, particularly cancer; but research at ICI's Central Research Laboratories, where a scanner has been used to examine a horse's limbs, head and neck, has shown that it can also assist in identifying equine disorders.

"Wobbling" (cervical stenosis), tongue swallowing, gurgling and laryngeal paralysis are some of the diseases where diagnosis could be aided by scanning, as well as in X-raying the hoof, which is notoriously difficult by

conventional methods. The scanner (CW, October 20) uses X-rays and a Data General Eclipse mini to construct a point-by-point image of a cross-section of the body. The image produced is superior to that obtained by standard X-ray methods, because of the elimination of unnecessary information (an ordinary X-ray picture is a 3-dimensional image expressed in a 2-dimensional medium) and of the better resolution which is given: the computer records more information than can be registered by a black-and-white image at one time, but all the information can be accessed.

Series 1 users
pool their ideas

THE still fluid state of software for the IBM Series 1 has had a great influence on plans for the UK Series 1 user group (CW, November 3) which had its first meeting in London last Tuesday. Owing to the state of software development, initial meetings are

next meeting, early in the new year, will probably be the first annual meeting of the group, at which officers will be elected. IBM was also represented, by Alan Sanders, from the company's Birmingham office, one of its two main centres of Series 1 expertise in the UK. Sanders indicated that IBM would be happy to attend future user meetings, but also happy to withdraw if users wished to hold a closed session.

There was also the chance that if a Series 1 group did not exist within the CUA, the latter would decide to set up one of its own, thus duplicating effort.

The relatively small proportion of manufacturer-supplied software for the machine also makes interchange between users vital. A large number of software houses are involved in Series 1 work as a consequence of this shortage, and it was feared that these would be less willing to exchange ideas with their competitors.

The three software houses present acknowledged this difficulty, but thought that they could still give valuable help to other members without divulging market plans.

Users were particularly concerned to exchange information on IBM's Real Time Programming System at subsequent meetings. Users are only now beginning to implement this software, and there has been some trouble with the initial versions.

Seven users or prospective users of Series 1 were represented at the meeting, including software houses CAP, Altego and Software Architects. The

Manual
for
Interlock

THE scheme to export UK software development services under the aegis of the National Computing Centre has begun in earnest with the completion of the control manual for the NCC's Interlock service and a trip by NCC representatives to the US, the initial market area for the service.

Interlock (CW, June 9), aims to direct work for overseas clients to UK consultancies. The work will be done in the UK. The 250-page manual defines appropriate procedures, stressing specification of clients' requirements.

Following Anthony Chander's move from the NCC to the NEB (CW, September 23), the Interlock project is now being supervised by the NCC's Eric Bird. He and colleague Fred Ford are negotiating an agency to handle the US end of the business, as well as talking to prospective clients.

Our picture shows Robin Williamson (left) of Data Logic, who co-ordinated the writing of the manual, handing it over to Eric Bird.

Year's free use of ICL 1500

A YEAR'S free use of a 1500 computer is being offered by ICL as a prize in the £75,000 Sunday Times Small Business Award. ICL is confident that at the end of the year the computer will have proved itself so useful that the winner will either buy it or rent it.

Entrants to the award

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"I spent £1,200 advertising that analyst vacancy, and I still haven't found anyone."
"That virus has left some pretty big gaps in our data prep room."

"I know our requirements are a bit specialised, but I don't reckon that last programmer they sent me had ever heard of NICOL."

"If I ask my people to test-run that new programme, it'll be like the Caine Mutiny."

"I daren't take on an extra couple of operators. The work probably won't be there next month."

"How the hell can I train my people on our new 2960 when they're still working flat out with our 1902?"

"Find four operators for the new night shift? I'd have a job finding one."

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INTERRUPT...

ONCE upon a time, there was an operator who played practical jokes. Which is equivalent to a surgeon with the DTs or a china shop with a bull as its mascot.

Most of his jokes were pretty harmless. Then one night he decided to set the night shift a little initiative test.

Before handing over to them, he put down a switch on the ops console that closed off a complete mag tape channel - and he covered the switch with a card tray and loosened the warning light bulb.

He thought the fault would be discovered in a trice. But it wasn't.

Thinking there was a genuine fault, the operators called the resident engineer (this was in the far off days when there were such beings).

Being new to the job and keen, the engineer spent hours trying to solve this obscure fault.

Eventually the shift leader told him to call it a day (or a night) and they called in a support engineer - who found the "fault" immediately.

BLAMING the computer - as a national pastime - seems at last to be giving way. Taking over in the blame stakes is "lack of communication."

It is becoming customary to bracket DP management in the same league as Trappist Monks or Harpo Marx, when it comes to communicating with the world outside DP.

Certainly it does seem that the natural aggressiveness of DP management is somewhat diluted outside the installation.

In their own environment, DP management are not noted for withholding apt comment - Basic or otherwise - when dealing with a recalcitrant engineer or the indifferent time-keeping of the data prep team.

Communications in the DP zone are seldom well structured. Messages are relayed by scribbled punch-cards.

DP teams however are now finding themselves increasingly isolated at the crossroads. Intersecting their normal activities are the twin pressures of technology advances and growing user power.

It is, however, not only DPMs who are at a loss. Many of the leaders of the DP industry are similarly puzzled.

David Firnberg, director of the

NCC, suggests in the current NCC Newsletter that he has never known a time of greater uncertainty in the computing community. Many people, he comments, have lost their way. Relationships are being redefined.

DP management have little doubt who will be called on to do any necessary redefining. It will be the DPM who will take not only the blame for any failures in the communication channels, but will have to take the strain for subsequent user aggro.

Fortunately, respite is at hand. Computer Weekly and the DPMA have joined forces with Communication Audit to present next month, a DP/User communication workshop.

Backing all this activity, the DPMA has organised a related industry survey, hopefully to establish and define shortcomings in existing communication procedures.

Focus could well have saved them the trouble. Particularly the question asking "what is the biggest single obstacle to successful user communication?"

Suggestions include:
• Lack of golfing prowess handicaps close relationships with senior company and user management.

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NEW horizons in sport sponsorship were reached last month when Wilcox Computers organised a barefoot water skiing competition on a 50-acre lake owned by one of the company's salesmen.

For the uninitiated, this sport entails being pulled barefoot across the water by a boat at 40 miles an hour.

Norman Wilcox, owner of Wilcox Computers, presented the trophies for slalom, tricks, start methods, endurance and overall champion. An outsider, Brian Harris, won all the trophies but one. In the endurance competition he survived for almost five minutes.

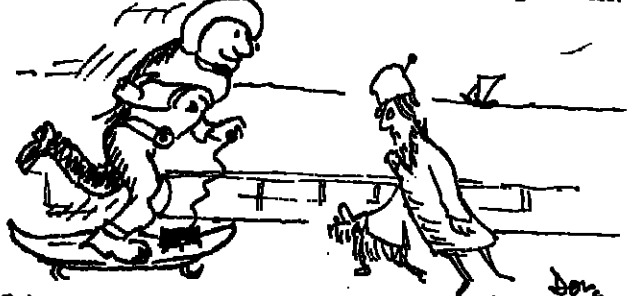
Given that Wilcox specialises in microcomputer systems, there must have been a lot of fried sole and chips around that lake.

Easier said than done

A MANAGER of a skateboarding emporium told a news-paper last week that there was no danger in skate-boarders constructing their boards from kits. "It's as easy as putting a battery in a computer," he said. If he'll

show me how to put a battery in a 370/158, I'll believe him.

On second thoughts, perhaps his only experience of computers has been with battery-driven portable microscopes. What's a skateboard man doing looking at these?



Going for a RAM on the PROM... See above.

The art of looking solid

A DOCUMENT received last week from the marketer of a graphics package instructs us how to make objects look solid on a two-dimensional visual display.

After explaining perspective and the technique of eliminating edges and surfaces that would be hidden from the eye on the real object, it arrives at a reasonable

representation of a cube. Then it comes on to "context". If a few spots are added on the faces of the cube, "it becomes even more cubelike".

This says a great deal for the context in which CAD men normally see cubes. Either they are Monopoly players, or they spend their time in gambling dens.

The alternative to IBM.

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TELEX

French Antiope system could handle Viewdata

TWO British information systems, Teletext and Viewdata, have received widespread publicity, but few people outside France have heard of an alternative French system, Antiope, which combines the principles of both British systems and is incompatible with Teletext but broadly compatible with Viewdata.

Teletext is the reception by a television receiver of broadcast textual and graphic information; two UK services are already in operation, the BBC's Ceefax and the IBA's Oracle.

Viewdata is the transmission of data over telephone lines either to an adapted domestic television receiver or a purpose-built terminal. The British Post Office plans an experimental Viewdata trial in 1,000 selected homes starting next summer.

The key feature of UK Teletext is that it has been designed to be marketed fairly quickly and cheaply, which means that it is fairly limited in the graphic and alphabetical data which can be transmitted. However the circuitry needed to adapt a TV set to receive it is fairly simple.

Antiope, on the other hand, has been designed as a comprehensive data and graphic transmission facility for both broadcast and point-to-point dissemination. The flexibility it offers over UK Teletext includes a free-form data structure, which permits any alphabet or character set to be used, where Teletext is confined to 96 predetermined characters (although these can be adapted for use in countries where alphabets differ from the one used in the UK).

The UK Teletext standard includes a predetermined line length and frame structure, all the data for which is transmitted with the textual signal. This confines it to a 625-line standard and UHF transmission, but at the same time greatly simplifies (and hence economises on) the additional decoding circuitry required in a standard TV set.

Antiope Teletext on the other hand is independent of the line standard and the data is struc-

A French information system, Antiope, has been developed which is broadly compatible with Viewdata, though not with Teletext. Combining the principles of both UK systems, it could mean that Viewdata is likely to be much the more important service. TIM PALMER describes the French system and its implications.

tured into packets similar to those used in a packet-switched data network. It is also designed to use the whole, or any part, of the television raster, rather than two specific blanking lines.

The French envisage using the normal programme transmission periods, unused lines when only a test card is being transmitted, and the full TV raster when all picture transmission is closed down.

The Antiope packets consist of eight bytes of header followed by up to 32 bytes of text. The header consists of a clock run-in, a framing code byte, a three-byte sender's address, a continuity index for successive packets from the same sender and a fill-in index of the packet.

The use of a packet format means that Antiope could be offered as one of the services on the planned French national Transpac packet-switched data network which begins service next summer.

The greatly enhanced flexibility of the Antiope system,

both in its equal application to broadcast line transmission and in the facilities available to the editor who enters information into system, is offset by the much greater complexity of the decoding equipment needed to be incorporated into the receiver. Where the UK Teletext standard requires only six circuits, with an additional circuit and a solid-state modem to add Viewdata capability, Antiope requires 20 circuits, five of them needing to be specially designed in large-scale integrated circuitry.

The integrated circuits are so complex, and the forecasts for the market are so uncertain, that there are some doubts about the willingness of semiconductor manufacturers to put Antiope circuits into production. The development is several years behind that for both UK Teletext and Viewdata, in that the decoder and chip sets for Teletext first appeared last year, whereas France is hoping to have the first Antiope chip sets available in the summer of 1979.

The conflict between British and French systems, not perhaps as serious as it appears, for although a data receiver cannot display an Antiope page, Antiope receivers can handle simpler Viewdata.

This means that two standards could be agreed internationally for transmitting data via telephone lines, without everybody being obliged to go for the much more expensive Antiope. It does not get over the incompatibility between UK Teletext and Antiope, but Viewdata, the more important service, is future likely to be the Acquisitio Numérique (visualisation d'images) developed by the French organisation, the Joint-telecommunication (not confused with CCITT) is run by the French PTT.

TDP broadcasting author. Another, much more, system has been developed by the French PTT on its own, called Tictac. It is a Viewdata system designed to adapt the telephone to television receiver, or signal being picked up by the aerial socket (V.29).

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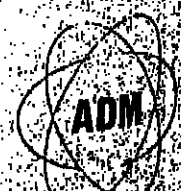
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It has been said that IBM users in Europe are less keen than their US counterparts when it comes to choosing a plug compatible alternative to IBM.

A classic example of a US user with an independent spirit is the Pacific Mutual Life Insurance Company of Newport Beach, California. This firm has had plug compatible peripherals since 1969 and early this year became the first user anywhere to take its DP workload off its IBM processor and entrust it to

"EARLY last year we were considering several alternative ways of replacing our overloaded 155 with a more powerful machine. We thought of adding a second 155, or substituting a 158 or a 156, and even considered slicing up the workload with minicomputers. At one stage we talked to the Amdahl Corp about the possibility of their producing a smaller version of the 470/V6 for us. This was before the announcement of the V3. But Amdahl was only prepared to consider stripping down a V6.

"The three major factors affecting our decision were cost, power and technology, the latter being mainly operating system currency. A second 155 was the cheapest alternative but scored badly on power and technology, while a 158 was too expensive for the increase in power it offered, even though it would have kept us in touch with the latest operating system developments.

"In the end we opted for a 165, despite the operating system currency problems, mainly because it provided about three times the power of the 155 for the acceptable price of around \$2.5 million.

"We agreed to meet with a Chicago firm on Wednesday, May 5 last year to sign a contract for a 165, but on the Friday before, April 30, an Ite salesman called on us to discuss the Advanced System. This was well before it was officially announced and we knew nothing about it.

"Our middle management was sufficiently impressed with what Ite had to say that we made an appointment to see Ite's top men on the Sunday to discuss compatibility. The only reason we made it Sunday instead of Saturday was that my only daughter was getting married on the Saturday, and I'm not that devoted to my job!

"After working right through to Monday morning with Ite we caught a plane to San Francisco to see National Semiconductor, the firm that builds the Advanced System. By then we were sufficiently convinced that Ite had something good to offer that we cancelled the flight to Chicago.

"The AS/5 system we were interested in satisfied all three of our requirements. It was as powerful as a 158 but considerably cheaper, and provided the same operating system currency.

"Ite agreed to deliver the AS/5 by March this year and guaranteed to supply us with a suitable 370 machine if it was unable to meet that deadline.

"After rigorous tests to check

'Post Office overcharges for communications'—survey

THE Post Office charges too much for communications and shows a lack of response to users' needs, a smaller number say the Post Office should talk more to computer industry organisations like the DPMA.

However, respondents say they get a lot of help once they overcome the problem of finding the right person to solve their problem. And they praise Viewdata, which the majority say will offset their data processing network plans.

A report on the survey is expected at the end of the month. It will be submitted to the Post Office and published at £3, or £2 to DPMA members.

US cross-licence agreement

A CROSS-LICENSING agreement has been signed between Anderson Jacobson of San Jose, and Vadec Corp of Sunnyvale, California; Anderson Jacobson gets an exclusive licence to market acoustic couplers and a non-exclusive licence to market selected modems compatible with Vadec's V4340.

an IBM compatible Advanced System from Ite.

Pacific Mutual's vice-president of information services, Kenneth Garrison (pictured right) spoke to Computer Weekly about why his firm decided to take the plunge, how the Ite machine is shaping up compared with the 370/155 it replaced and how Pacific Mutual became the first Advanced System customer almost by accident.

This is his story, in his own words...



Smooth run for first Ite Advanced System user

out its components, including a session of 30 consecutive power drops during which the machine was put into full production mode after every fifth drop, the AS/5 was delivered on time in mid-March. The machine was made available to us at 11.30 on the morning it was delivered.

"For the first two weeks we ran a few hours of live program testing on it each day. It then became our exclusive program test machine. By mid-April we were sufficiently happy with its performance to transfer all our production work to the Ite processor and pulled all the peripherals off the 155.

"Before finally accepting the AS/5 we insisted that it should run with a CPU/memory/channel availability of 97.5% for 30 continuous days. The cumulative availability worked out at precisely 98.89% and over the period it varied between 1% and 2% better than the 155.

"On the throughput side the AS/5 got through the same workload in 25 per cent fewer CPU hours than the 155 and performed at least as well as a 158 would have done. At the moment the AS/5 is running five days a week for 24 hours, plus 12 hours on Saturday and Sunday. The 155 was live for 24 hours seven days a week.

"We are now upgrading the three Megabyte AS/5-3, the equivalent of a 370/158-3, and we are evaluating MVS as a replacement for the present operating system, OS/MVT. One thing is sure: we know that there is absolute compatibility with IBM.

"Computers are the heart of an insurance company and there is a very high level of dependence on the data processing operation. The AS/5 handles all the production work on 400,000 individual policies, plus claims processing for two million employees of companies all over the US holding group health certificates.

"Apart from other batch work like maintaining security and mortgage portfolios and accounting, payroll and personnel applications, the AS/5 forms

the centre of an internal network of 55 terminals handling online data entry and servicing telephone inquiries from agents and local offices all over the US.

"Pacific Mutual is a typical large US insurance company and I meet from time to time with my counterparts from 20 other big computer users in the insurance business to discuss common problems.

● First IBM-compatible Ite Advanced System to go live in Europe — page 38.

"IBM put up a tough fight when we decided to buy an Ite system, but they accepted our decision graciously. We may go back to them eventually. It all depends on what IBM comes up with in the future, and what Ite's plans are.

"The fact is that Ite offered a better financial solution last year than an IBM system, and we estimate that we should save up to \$4 million in the ten-year

period between 1969 and 1979 by installing plug compatible equipment.

"Apart from the Ite Advanced System and some other Ite peripherals we also have plug compatible disc drives from Calcomp and tape drives from Storage Technology. The only IBM equipment we have now is one 3211 printer and three 1403 line printers, and these are fully Ite compatible."

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MICHIE'S PRIVATEVIEW

The two times
table is alive
and well



MY welcome for the classroom calculator has provoked one reader, Dr Alan Buttle, into a furious assault, on a straw man (CW, October 27).

I did not say that children shouldn't learn their "times" tables. I personally believe that they should, and that they will continue to learn them regardless of the hand-held calculator.

Although I do not expect the procedures of long multiplication and division to drop from the syllabus, I concede that skill in executing these procedures is liable to decline.

Children will spend more time on the new skill of programming more interesting operations. So, the educational process has to lose a little to gain a lot.

The same Dr Buttle believes that the child in some mysterious way shows knowledge (albeit unconscious knowledge) of Newton's dynamics and of modern control theory when he rides a bicycle.

This indicates confusion between the use of a theory to explain what the child does and the child's own theory by which his skilled actions are generated.

The latter, I suggest, takes the form of a collection of empirically derived pattern-based rules.

The feasibility of such learning was demonstrated many years ago by Roger Chambers and myself with a program which taught itself to balance a pole. To explain why a particular set of patterns acquired by the program should be adequate to the task does indeed require physics and control theory.

But in our program's acquisition of the pattern-based skill it knew none of this, even "unconsciously."

It knew what it knew, eg "if the pole is more or less upright and swinging to the left, move the base to the left" and so forth. There were 225 rules of this general type all told.

They might have been derived from a detailed mathematical model, although that would have required an exact and detailed specification of the system's physical parameters, which in a real-life situation might or might not be available. But they were not so derived. They were assembled piece-meal from the system's own operational experience.

Similarly the deep-field cricketer has extracted from experience one simple rule, that maintaining constant the direction in three-space linking him to the ball will cause them both to arrive at the same place at the same time.

Automatic acquisition of pole-balancing rules was a slow and crude business, but the torque-of-acquisition for more sophisticated skills has recently become extremely lively.

There was published last year by the American Chemical Society a paper consisting of new spectroscopic rules exclusively devised by machine.

Inductive reasoning, by which the disorderly material

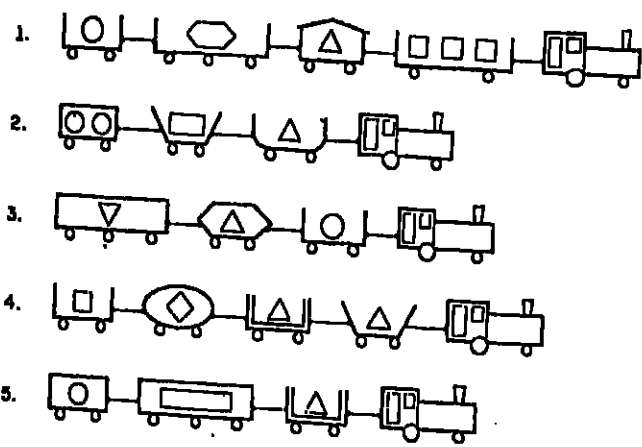
of observation and experiment is tidied up into rule-based descriptions has fascinated empirically minded thinkers since Francis Bacon.

But the appearance of computer programs capable of reasoning constructively is relatively new. Rule-acquisition systems are now coming forward with a rush. On a quick count I noted no fewer than 25 papers in this area published during the past six months.

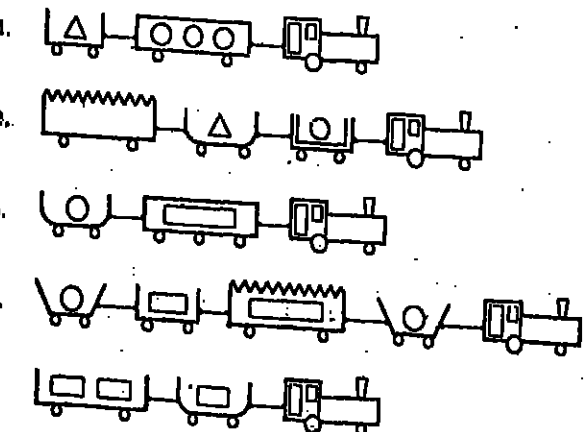
The flavour of the rule-devising game is nicely conveyed by the following test from one of the papers, by R. S. Michalski. Find the best rule you can which accurately separates the trains going east from the trains going west. There is not necessarily a unique best solution, but highest marks go to rules which are in some sense simplest.

Readers are invited to send their answers to Computer Weekly. A later Privateview will publish the winning entries and compare them with the solutions given by Michalski's program.

1. TRAINS GOING EAST



2. TRAINS GOING WEST



SOFTWARE FILE

Agony and ecstasy of freelancing

OPINIONS of the growing business of freelance programming vary. Some programmers value the security of a permanent position, while for others there is greater attraction in freelance fees, sometimes more than twice a permanent programmer's salary.

On the employers' side many installations are happy to have the services of a freelance programmer or team, to supply some temporarily needed specialist expertise or to get over a peak in the workload.

On the other hand, some employers have complained bitterly to Computer Weekly that the freelance agencies are draining a market which is already drastically short of personnel.

"Some agencies will persuade your own staff to go freelance, and then sell them back to you at a higher rate," said a representative of one large company. There is often no choice but to accept such an offer, since the shortage of programmers looking for permanent positions is so acute, he added.

One of the largest freelance programming agencies in the UK, Modern Computer Services, of London has published a free booklet entitled "A Guide to Freelance Programming."

While it is clearly designed to recruit more staff for the company, it gives a more balanced view than most advertising material, actually enumerating some of the disadvantages of freelance programming.

Modern points out that a variety of experience in different types of installation can make a programmer more marketable, but stresses that career progress is negligible.

"Clients will tend to use you for what you can do, and will not generally be interested in paying for your education," says Modern. "This is why we should recommend anybody with career ambitions to limit their period as a freelancer to around two to three years."

The booklet also gives advice on practical financial aspects of freelancing, such as the tax

position and the likelihood of obtaining a mortgage.

Any advertising material bound to paint a rosy picture of the freelance business, those seeking permanent employment will feel threatened. Its continued expansion, however, is a good or bad influence on the software business as a whole?

Many of the provisions of the Computing Services Association's Code of Practice are relevant to the freelance recruitment business, but however a need for a freelance code of practice to prevent excessive erosion of supply of permanent programmers?

Surprise take-over

ONE of the leading companies in commercial valuation and stocktaking services, the George, Orridge Group, has branched out in the surprising direction of software consultancy. The group has taken over an existing small firm of consultants, System Planning Associates.

SPA, with a current staff of five, was formed earlier this year following a breakaway from an unnamed bureau. The company has been into many types of DP.

Projects include work on the few ICL implementations of Cincor Total database.

UK debut for NRDC's packages

THE initial range of software products to be marketed by the National Research Development Corp's Compeda subsidiary (CW, February 3), has been given a quiet unveiling in the UK at the same time as the NRDC's presentation of its annual figures.

The Compeda products were first exhibited in Europe two weeks ago at the Munich Systems 77 exhibition. Like all products handled by the NRDC, they were originated by outside organisations. Most of them come from UK universities.

The repertoire of software is broader than expected. Compeda was originally intended to handle CAD products. The main emphasis is still on this area, but a number of non-CAD products, in such diverse areas as work study and computation of magnetic fields, have been included.

A major product in the CAD range is the Gaelic system for design of printed circuit boards and integrated circuits (CW, December 18, 1976). Gaelic was developed at Edinburgh University.

For printed circuit design, Gaelic automates the efficient placing and connection of components on a board, and the drawing up of materials lists.

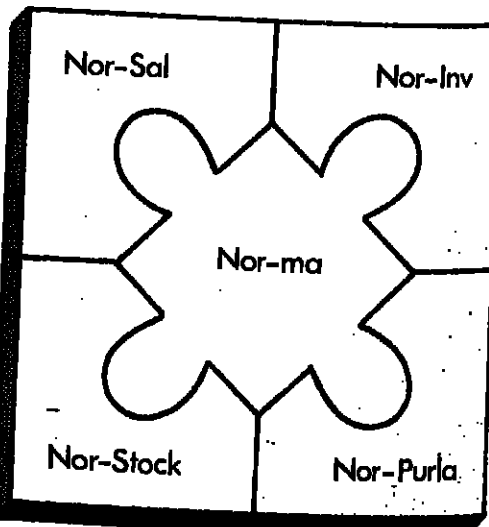
For integrated circuits, it provides for initial simulation of the logic of the required circuit, layout, and checking of the final circuit for logical correctness, performance and adherence to mechanical design tolerances. Output can be to graphics or

direct to a photographic pattern generator.

In the area of pure graphics, Compeda is marketing a software-hardware combination known as Aspect. Based on the software enables three-

dimensional point clusters wire frame representations, solids to be defined, manipulated, as well as providing two-dimensional graphics. Figures can be rotated in real time.

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EDITED BY STEPHEN BELL

Five set up consultancy to specialise in teleprocessing area

WITH an increasing number of first-time users adopting teleprocessing, a growing need has arisen for experienced consultancy in the TP area.

Aiming to supply this need, and to give TP advice for any more experienced users who require it, five independent consultants have formed themselves into a company known as Circle Computer Consultants (C3).

Co-directors of C3 are Richard Creer, Chris Heath, David Morton, Rick Trotter and David Victor, all of whom have considerable experience of TP software, particularly IBM's CICS, and of related aspects such as database management.

The five have all been independent consultants for some time, and met when working on a contract for the same large user. There are, as yet, no plans to recruit further consultants for C3, though the possibility is not discounted.

Since the consultancy commenced business last month, it has already gained two contracts.

Vickers joint success...

HAVING developed the Omac production control suite in collaboration with ICL, the Vickers Engineering Group has now seen the fruition of another joint venture — a manufacturing costing package that was developed in collaboration with the

Computer Aided Design Centre, Cambridge.

Both Omac and the CAD suite were developed as part of a Vickers program to unify the software used in the company's various divisions (CW, March 17). The CAD software is also destined for general marketing

within the next two months, said a CAD spokesman.

The suite was originally developed on Atlas 2 and ICL 1900 equipment, but the final version has been implemented on the Data General Nova 3 minicomputer. Marketing will be handled entirely by the

CADC, and will be international. The software is designed to ease estimation of the cost of machining parts in a production workshop. The estimates are based on records of standard machining times for a variety of operations.

The operator's interface with the system is through interactive graphics on a Tektronix terminal. The operator uses keywords and qualifiers to describe operations on the component, and the effect of these operations is reflected in a graphic display of the component on the screen. This helps to ensure that the information is entered accurately.

Vickers' share of the development has been handled from its Scotswood Works in Newcastle-upon-Tyne, which produces heavy engineering components.

Planned standard times for machining operations have been compared with the actual times taken for the operation and an efficiency factor calculated.

This is applied to each planned time in future calculations to produce an estimated time. Both times are shown on the visual display. Total machining times for each machine tool can also be displayed.

The system is planned for future installation at several other Vickers divisions. Application to other users' operations may not be immediate, the CADC admitted; the user may wish to change the algorithms used to calculate machining time.

PROGRAMMER NOTES

A REPLY to the Programmer Notes column on DO loops (CW, October 27) gives a striking illustration of a point — that a wide gap exists between the viewpoint of the theoretical student of programming languages and that of the ordinary programmer.

We asked our readers what kind of program loop structure they preferred to use. Dr Ivan Danilic, of University College, Aberystwyth takes us to task for asking questions which have obvious answers.

"The question of your readers' preference is completely irrelevant," he says. "It is evident that the 'while' loop is

Why Algol 60 ended need for GOTO

more powerful than the 'step' loop, since the former includes the latter, but not vice-versa. "It has been known since the 1930s... that the 'while' loop is theoretically, though not practically, sufficient for all computations, and that this is not the case for the 'step' loop."

Programmer Notes is ready to concede the theoretical superiority of the "while" structure, but this was not the point. We asked which structure the average programmer preferred to use.

As programming discipline stands at the moment, convenience, readability and compiling and running efficiency are likely to figure far higher in the list of criteria than theoretical

sufficiency. Indeed, the average programmer is unlikely to know or care much about the three-structure sufficiency proof and other such theoretical considerations. Dr Danilic implies that you should know and care more.

The most striking demonstration of the gap is in his answer to our last question, "will we ever be rid of the GOTO?" Danilic claims, "the GOTO... has been got rid of as early as 1960, with the introduction of Algol 60."

Perhaps Dr Danilic has written entirely "gotolose" programs since 1960, but this theoretically unnecessary instruction is still found among

many programmers' work. A gap between theory and practice undoubtedly exists, but why does it exist? Have programmers simply found that they can get along without complex theoretical concepts, and justifiably ignored them, or would programming be improved by study of such theory?

Among 'Programmer Notes' readers there must be programmers who have worked without the theoretical background and subsequently acquired it. Can you point to any aspects which improved your programming? How can we best put over any valuable theoretical ideas to the average programmer?

Scicon to handle Cullinane's audit package in UK

PURSUING its involvement with the growing application of computer-aided auditing, Cullinane Corp. of Massachusetts, has developed a combined report generation and auditing package for the IBM System 3.

The software, known as Culprit/3-Auditor/3, is Cullinane's first

System 3 product. It will be handled in the UK by Scicon, Cullinane's agents for the existing IBM 360/370 Culprit and should be available here by the end of the year.

The package is available in two forms. Culprit/3 provides normal report generation functions, allowing records and fields to be selected from a file, or related

pair of files, sorted, totalled and manipulated by arithmetical routines and formatted into a report.

The EDP-Auditor/3 version adds functions useful to auditors such as random sampling of records, division into age categories, balance and transaction confirmations and the ability to write the

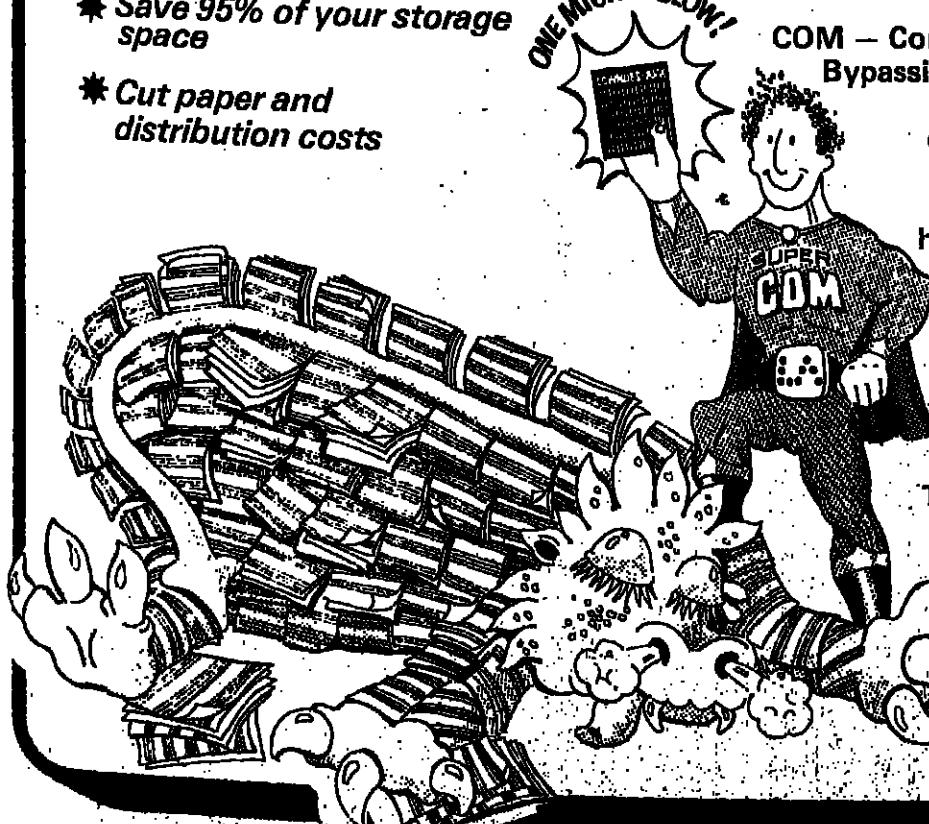
output file to disc instead of printing it immediately.

Essentially, Culprit/3-Auditor/3 is a System 3 conversion of the 360/370 version, but it is also believed to include ideas from Computer Audit Systems. CAS already has a System 3 package, Sys3audit.

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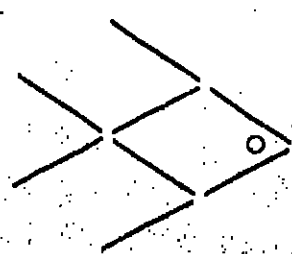
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PUZZLER



THIS neat little match-and-button problem originates in Japan. The diagram represents a fish swimming from left to right. The task is to reverse the direction of travel, so that the fish appears to be swimming right to left, by moving three matches and the button to new positions. See page 63 for solution.

Contact
Stuart Moore

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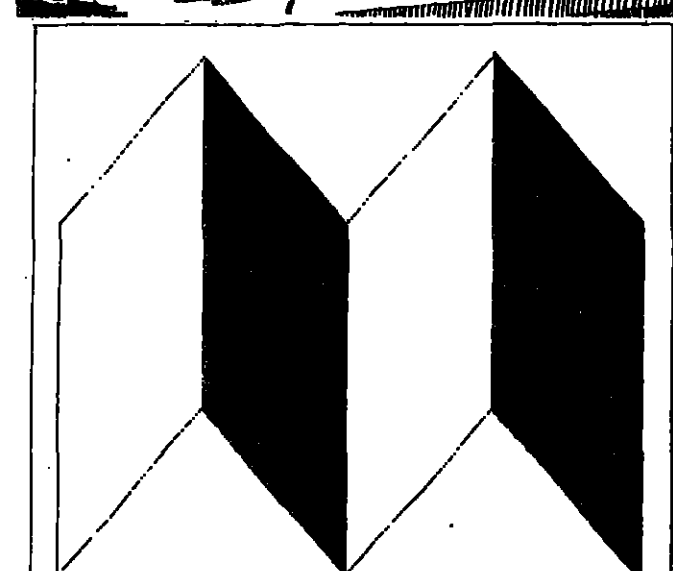
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MICRO NEWS Edited by Martin Banks

All you want to know about micros

"JUST about everything you ever wanted to know about micros, and were too scared to ask" might just be the real title for the second edition of the Electrical Research Association's report "Microprocessors — their development and application", which has just been published.

Produced in association with Micronix Ltd of Bristol, the report allows readers to come probably as up to date as possible in the rapidly developing microprocessor field.

Among the wealth of information the report contains, most engineers and designers will be able to find their own starting point from which to develop their ideas. The report, for example, includes a collection of summary data sheets on virtu-

ally every micro that is available. This section is of particular importance to the potential user, for it has already taken on the task of translating the wide variety of data sheet formats from the manufacturers into a common format, thus allowing direct comparisons of the major elements of micro specifications to be made.

For the uninitiated, there is a lengthy section on getting started in the micro users' world. It covers in some depth the considerations that will play an important part in developing a usable system, starting with such non-technical decisions as device availability and multiple sources, and running on through the practical considerations of selecting a suitable processor, determining correct word

length, architecture and bus structures.

On the hardware side, the report provides an assessment of single chip versus chip set processors and looks at the variety of approaches available to implement the required memory for a system.

To round things off, the report concludes with an extensive range of appendices. These cover such areas as availability of devices, listing distributors, provides a review of semiconductor and integrated circuit technologies that are commonly used, discusses the latest circuit fabrication techniques, and talks about microprogramming, its concept and achievement.

Microprocessors — their development and application, 230, 400pp, ERA Ltd, Cleeve Road, Leatherhead, Surrey.

Shortage of static RAMS hits market

DEMAND for 4K static RAMs is creating a scarcity in the marketplace, and delivery lead times of up to 30 weeks are now being quoted by manufacturers. The shortages of both the 4K by 1 bit and 1K by 4 bit types, are

being caused primarily by the unprecedented rate at which the devices are being designed into new equipment.

The undersupply situation is also being aggravated by the complexity of the technology needed to produce large static memories. User cost expectations, which have centred on a volume order price tag of \$4 per device, have not been realised by the industry. Prices are still being maintained by manufacturers in the \$6 to \$8 range while they work on ways to reduce the size of each chip, and therefore manufacturing costs, before going for full scale volume production.

The high rate of design-in is largely the result of major customers for past semiconductor memories, in particular the 1K static, simultaneously starting equipment replacement cycles and cost reduction programmes for existing equipment. Many users appear to be hoping that prices will be where they want them to be sometime next year, and in expectation, are designing-in the parts early.

Industry predictions, however, indicate that the undersupply situation could go on well into 1978, especially as many memory manufacturers, faced with the technological problems of the 4K static, are seen to be placing much of their production efforts in the more profitable 16K dynamic RAM area.

'Kit deal' offer

A SPECIALLY-priced "kit deal", consisting of a Model 306C Centronics line printer, is being offered by Rapid Recall to buyers of the Intellex MDS 800 microcomputer development system.

When bought with the MDS 800, the printer costs an additional £1,600. The price for the printer has been reduced to £1,950.

The 306C will print up to 80 columns as standard, or up to 132 columns to special order on standard 8.5 inch wide, sprocket-driven paper. The print speed is up to 165 characters per second.

Wiring boards

A RANGE of unpopulated printed wiring boards has been introduced by Adrian Electronics to provide extension facilities for systems incorporating the AMI EVK prototype board, based on the S6800 microprocessor.

The range includes a static RAM board which may be organised as a 16K by 8 or 8K by 16 memory; a universal board fitted to hold 94, 16-pin integrated circuits which accepts up to 80-pin and one 20-pin connectors for RS232C communications, an extender board, a 6-slot mother board and a chassis unit designed to hold six boards.

Nascom number

Details of the Nascom 1 microcomputer (ICW November 3) can be found from Lynx Electronics, Chesham (0494 7070).

LETTERS

DPMA told to shake off image

A RECENT issue (CW, 6) carried both the editor's and the DPMA's response to the Computer Society and the Data Processing Management Association's suggestion that the DPMA should be renamed the "Association of Data Processing Professionals".

The DPMA will need to off its image as a not unqualified management. Even then, how can it represent the rank and file of the industry which is being led by too many "managers"?

The Association of Independent Specialists has no pretensions. It is a trade association and it exists primarily to further the business interests of the independent and firms which comprise its membership. Diversification to make these aims more achievable. We prefer to support to the existing professional bodies by encouraging our members to join them, and the Institute of Processing. Instead of their deficiencies, we need that change is best effected from the inside.

The IDP gets singular coverage in the computer but I believe that they found the right level of caution. Their examination bus is ideally suited to an environment that the likely to meet when the real world of data processing.

DAVID MORTON
FIDP, MBCS, Chairman
London.

Is AICS serious?

IT is difficult to know if Morton is seriously into the DPMA or whether his motive is to give his association some notice. After all, our members are potential clients of AICS.

However, we are happy although Morton may not see seriously, many of our membership inquiries are well over 15% of our membership. In the meantime, for sundry crutches are in the direction of the DPMA should be stressed that members are acknowledged as being among the most professional in the DPMA.

Computers

WITH reference to your article on the DPMA, I am surprised you have not mentioned my "Computer" (March 31).

You might also mention that the term "DPMA" is in the heading of your weekly paper, and that you are in the heading of your weekly paper.

DAVID MORTON
FIDP, MBCS, Chairman
London.

Call to save \$100m on US software

THE US government spends over \$450 million a year on software conversion; but \$100 million could be saved through efficiencies in government installations.

That was the main finding of an investigation by the General Accounting Office, GAO, the federal government's auditing bureau.

Representing the country's largest single user of computers, the US government boasts an inventory of 10,000 machines that costs more than \$10 thousand million annually. GAO found that the government spends \$6 thousand million a year on software.

GAO estimates that about half the amount spent on software, or \$3 thousand million, goes toward maintaining and converting computer programs after the software is acquired. The audit bureau surmises that conversion costs incurred in replacing systems total one-seventh of that \$3 thousand million, or over \$425 million.

This estimate was arrived at by determining that the typical life of a hardware system is seven years and that one year is spent to convert completely old software to a new system.

Another \$25 million is spent converting programs acquired from sources other than the user's site, perhaps from another government agency.

To determine how much of that sum could be saved, the GAO investigators interviewed programmers and their supervisors in the various

federal agencies, as well as "experts" on program development and software conversion.

The former group said 40% of current costs could be saved through improved planning and conversion practices; the latter group claimed that only a 24% reduction was possible.

GAO decided to back the more conservative estimate, particularly as it coincided with the estimate arrived at independently by consultants GAO had hired to help with the study.

A major means of reducing the skyrocketing costs, GAO argued, would be creation of a federal software conversion centre.

Such a centre, says GAO, could go a long way towards eliminating what the group identified as the most important cause of conversion problems: the lack of readily available conversion expertise within the government.

As envisaged by GAO, a conversion centre could provide government agencies with estimates on expensive agency procurements which had significant conversion costs.

Additionally the independent entity could advise agencies of the conversion implications of system procurement alternatives and perform actual conversions for agencies which desired help.

Other conversion problems cited by GAO included the poor quality of software that was converted, inadequate documentation, selection of new

OP SPOT

What awaits contract operators

"MANY contract operators have good management potential, due to their experience in problem solving and dealing with personnel of different levels at various installations," according to Sue Smyth, operations co-ordinator at Knights Computer Services in London.

There would appear to be a considerable demand for the services of contract staff within the computer industry. Most companies hire them at some time, such as when permanent staff are on holiday or have gone sick, or when a new system is being implemented and the installation concerned has no permanent operators with relevant experience.

At Knights, the basic requirement of contract operators is "two and half years' good mainframe experience," says Sue Smyth. This being so, contract staff should be able to handle all aspects of operations.

An experienced operator, although usually matched with a contract appropriate to his/her operating system and mainframe experience, should be able to adapt to the working of most systems.

Yet the manner in which they are used varies significantly from one company to the next. At some installations they are used mainly for peripheral operation and as such their experience is often wasted.

But that is not always so: sometimes they are encouraged to play a full role in the running of the installation.

The supply of contract staff is drawn from a number of different sources. Many, ac-

"GOING contract allows an operator to look about, and is a good way of playing the field."

According to Sue Smyth, are operators seeking a permanent position and "going contract" allows them to look about and is a good way of playing the field.

Others are tourists who are looking to earn some money over a short period of time and as such are prepared to travel to most areas.

Contract operators are often students, who acquired operating experience before going on to further studies, and they look to increment their income during holidays.

Another category consists of operators with many years' experience who are disillusioned with the idea of operations as a career. Many of these are involved in contract work with a view to save as much as possible in order to start their own business and leave operations completely.

Contract operators are sometimes resented by the permanent staff because of the higher salary they receive. Consequently the contract operator will sometimes get most of the less pleasant tasks involved in operations. So they have to learn to communicate and deal with people who are not always sympathetic towards them.

On long-term contracts, though, the situation is often rather different and the contractor becomes an accepted member of the shift. Indeed, they are sometimes offered permanent positions with the company and accept or decline depending on their motives for doing contract work initially.

Op Spot would like to hear the comments of contract operators and consider their views.

First UK university database specialist centre opens in Aberdeen

THE first database specialist centre in UK universities was formally opened last week at Aberdeen. The occasion was notable not only for university computing but also for Honeywell, as Aberdeen, with a dual 66/80, is the company's first big university customer in the UK.

The main reason Honeywell won the order was its IDS II database system, described by Aberdeen as the most advanced implementation of the 1975

Codasyl specification. Aberdeen is a member of the Codasyl data definition language committee and has the highest concentration of databases in UK universities.

The university's database work will directly benefit Honeywell. Aberdeen has developed a Fortran interface to IDS II which will be sold by Honeywell and is also working on a pointer array feature. Other projects are being discussed with the company.

Brian Rule, director of the computing centre, stressed that his staff's first responsibility was to the university.

"We are working for the university," he said. "Honeywell just happens to be going in the same direction as us. There will be no restriction on our publishing the results of our work. Honeywell will get the goods and everyone else will get the information."

Russ Henderson, Honeywell managing director, added: "A university can create wide ideas. Business users have to be narrower in their outlook. The university ideas can benefit the business users."

Aberdeen will make 25% of its power available to the universities of Dundee, St Andrews and Heriot-Watt, and between 12 and 13% available to other universities.



The user service centre at Aberdeen University is on the opposite side of the campus to the computer centre. The level 6/08 minicomputer shown here acts as a concentrator for terminals, a printer and card reader. It is linked to the 66/80 by a very fast line.

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Nixdorf challenge to IBM phone concept

RADICALLY different approaches to the marriage of the telephone and the computer system are being taken by Nixdorf and IBM.

The difference becomes immediately obvious when the standard handset of the Nixdorf 8811 data telephone is compared with a standard handset attached to IBM's 3750 switching system. The Nixdorf handset is a highly developed microcomputer, whereas the 3750 handset is usually a standard push-button or rotary dial telephone.

Nixdorf puts the bulk of the intelligence at the user's desk, whereas the IBM 3750 system is controlled almost exclusively from the central systems console which is normally installed in a dedicated air-conditioned room.

The Nixdorf device is not, of course, a complete telephone and data switching system, whereas the IBM 3750 is, in the

case of the 8811, attaching it to a simple private branch exchange, PBX, turns the exchange into an automatic exchange, PABX.

With the 3750, the central processing complex handles the switching and all the extension definition functions. It consists of two large 16-bit minicomputers, one live, the other on standby, developed from the IBM 1800 with additional interrupts, more instructions and implemented in 1973 technology.

With the Nixdorf 8811, functions like abbreviated dialling, automatic call transfer to another extension and so forth, are initiated from the handset and handled by the integral microcomputer.

With the 3750, a wide range of peripheral systems can be attached to the central processing units, specifically the Office System 6 word processing system and the 6640 ink-jet document printer, and it can be

driven by a second computer, anything from a System 32 to a large 370.

The Nixdorf approach is to attach small peripheral devices to the telephone itself.

The basic 8811 unit consists of a handset including loudspeaker, keypad and 16-character strip display for data and number verification, attached to two lines, one for voice, the other for voice plus data. It costs about £1,250.

Attachments already available include an alpha keyboard, £125; a magnetic identity card reader, £300; a small 80-column punched card reader, £1,000; a 5-inch 320 or 800 character VDU display, £1,000; a 30 chips 80-position character printer, £1,000; and a 20-position 240 lpm line printer, £500.

More comprehensive peripheral devices are on the way from Nixdorf, but exploitation of the 8811 is being hampered in Europe by PTT rules that data may not be transmitted over switched lines using devices like the 8811 with integral modems.

As a result, the 8811 can only be used in West Germany within

one company, albeit between remote sites over leased lines. Similar restrictions apply to the 3750, but it is noteworthy that where IBM has not announced the 3750 in the US, Nixdorf acquired key-to-disc specialist Entree of Massachusetts primarily as a US launch-pad for the 8811.

It is also clear that the 8811 is an ideal business terminal device for Viewdata, the UK Post Office experimental service which links the TV set via the telephone to a computer database.

IBM is also restricted in what it can actually offer with the 3750 by PTT regulations; the concept of electronic mail can only at present be implemented in-house, and then only in some European countries.

Where the 8811 is a very simple low-cost system which has been developed from the ground up, the 3750 is a large, heavily-centralised system which is only cost-effective in installations where 300 to 400 extensions are needed.

Once installed, the 3750 offers enormous add-on potential,



The configuration of the Nixdorf 8811 data telephone shown includes the 80-column character printer, on the right of the handset unit itself, which includes, right, the slot for magnetic card and the five-inch CRT display; the girl is using the full alphanumeric keypad. The configuration shown would cost just under £4,000.

particularly for things like security devices on restricted areas, centralised facilities for security officers, flexible working hours recording, cashless canteen point-of-sale recording and the embryo but fast-growing world of office automation. Being centralised it offers comprehensive management information facilities, particularly things like statistics of extension usage.

It is almost entirely outside the control of the end-user,

whereas with the 8811, every function is controlled initiated not centrally but the extension by the user.

Next year, Nixdorf introduce an "Intellimultiplexer", which will on the 8811 most of the 3750 while retaining control of the system's extension. Plant data systems, computer-aided for electronic mail and alarm systems are all envisaged as applications for the 8811.

Project could lead to CAL centre

A PROJECT which could lead to the formation of a national centre of information and collaboration on computer assisted learning for both education and industry is getting under way at Imperial College, part of London University.

The project, called Cedar, or computers in education as a resource, could go a long way towards taking over from the National Development Programme in Computer Assisted Learning, which comes to the end of its five-year life in December.

Cedar is being run by Nick Rushby, one of the national development programme team. It will be funded for the calendar year of 1978 by Imperial College's computer centre but Rushby says that if the project proves its worth, long-term funding will be sought from other sources.

Cedar involves the setting up of information and software services. The information service will be based partly on a database of details of projects run by the national development programme and of bibliographic references on computer assisted learning.

Rushby is also setting up a demonstration room in the

college's library, where a Tektronix display terminal will be available for trying out computer assisted learning packages. The Metronet network linking London University colleges will mean that the terminal could access systems on different models of computer all over London.

The demonstration room will also be equipped with a projector for presentations of other computer assisted learning systems, and there will also be a microcomputer for evaluation by visiting teachers and for software development by the Cedar team.

As part of the software service, Rushby will seek existing packages and modify them to meet individual needs rather than develop software from scratch.

During the first year Rushby's main responsibility will be to co-ordinate and encourage the use of computer assisted learning at Imperial College, but he will also maintain the college's tradition of being outward looking and close to industry by seeking to help and collaborate with other universities, colleges and industry.

"Because universities have so little money, the big user of

computer assisted learning in the short term is going to be industry," said Rushby, adding that there was nowhere industry could go for unbiased and informed opinion. He would like to see Imperial College meeting that need.

Rushby is keen to ensure that contacts established between colleges, schools, universities and industry during the national development programme are maintained.

Cedar will encourage these contacts through a newsletter and through free seminars. The first is on November 30, when Neil Spoonley of the education division of Control Data will talk on computers in education, while on December 14 Richard Hooper, director of the national

programme, will talk about claims and the reality of computer assisted learning. Both are at 2.30 pm in the theatre 145, Huxley Building, Queen's Gate, London SW7.

A final word from Mr "Computer assisted learning" part of educational technology is not something to lump it in with tapes and even with blackboard chalk.

Educational institutions and organisations interested in learning about computer assisted learning should contact the group should contact Rushby, Cedar Project, by College Computer Centre, Exhibition Road, London SW7.

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National Standards as supplied by NCC

A series of 13 half-day seminars are taking place throughout the country from November 22 to December 13, to promote the use of standards in the computing world.

Aimed at senior and DP management, the discussions will include DP Documentation Standards and Standards in Operations.

For details of dates and venues, please contact:
Hazel Matravers, The National Computing Centre, Oxford Road, Manchester M1 7ED. 061-228 6333.

DP/user communication Part 4

Yardsticks should be agreed

IN my first article (How to Communicate with the End User, CW October 20) I said that often users and DP staff form two groups divided by a common technology. The way we talk reflects the problem.

I am not referring to the traditional problem of jargon which has been around for years and the impact of which is well known. If users do not understand what a "root phase" or "real storage" is, for instance, they can always ask and sometimes do. They know they don't fully understand such terms. The only harm they do is create confusion.

Now, however, the growth of end users has brought a new class of jargon. It threatens to undermine user relations by destroying goodwill. It consists of terms users do understand —

and yet don't. Words they stubbornly refuse to redefine in DP terms.

Perhaps a "user phrase book" would help them survive in the new terrain? Here are three possible entries to help users get their bearings.

Available — You would probably say a system is "available" when you can use the service it provides. If you cannot find a terminal, cannot get a line, cannot sign on or cannot invoke the right program you may conclude the service is not available to you. But you could be mistaken. It is a DP service and in DP terms systems can be "available" when the service is not available.

Performance — Your "performance" is judged in many ways. You are doubtless expected to

show imagination... creativity... flair and foresight on the job. You have to adapt to new needs when the future proves that it is always different. You have to adapt to the right things — as well as in the right way.

Don't think to judge your DP service in this way. Its "performance" will be outstanding if it does exactly what you asked for when you talked to the analyst way back. Remember? You had a hard time defining your needs but managed to settle for what looked like a feasible amount of what you wanted. So, if the system is now behind the times because your needs have moved on — its "performance" can still be 100%.

Reliable — Some makes of cars are more "reliable" than others. Doubtless you let first-hand experience — and input from trusted friends — shape your outlook. When it comes to your DP service you'll have to drop the habit. Learn to accept that your personal experience matters less than the overall record — the statistics the DP people keep. Of course your DP

contact will sympathise and help if you are unlucky — but don't expect him to agree that the system is unreliable just because it sank you when it really mattered. Take a broader — and, let's face it, more logical — view of failure. Practice with any new language helps and certainly constant, two-way communication is useful. But, to start with, common ground must be marked out. Yardsticks should be agreed which users will both understand and accept as fair ways of judging the service. Then the phrase book will not be needed.

CW/DPMA workshop details

Date: December 1
Venue: Holiday Inn, George St, London W1
Price: £45 plus VAT (£40 plus VAT for DPMA members) including lunch and refreshments.

COMPUTER WEEKLY in conjunction with the Data Processing Management Association is organising a workshop on

December 1 aimed at improving the skills of DP management in communicating with end users.

The workshop will be given by Nigel Laurie, who has more than 10 years' experience in the communications and computer fields. He is currently writing a series of articles for Computer Weekly on DP/user communications, which will form the basis of the workshop (see this page).

Topics to be covered during the workshop include the management of user communications; aids to better communication (joint task forces, handbooks, HELP routines, annual user reports, etc); and practical guidelines to good user communications.

The workshop is designed to provide the participants with

practical information that can be effectively implemented and will include small in-depth working groups.

Numbers are limited to ensure that all delegates are able to participate fully in the day's work, but if there is sufficient demand, further workshops will be held.

In order to ensure that the workshop is tailored to DP Management's real needs, the DPMA is currently conducting a survey of its members on DP/user communications. Survey forms can be obtained from the DPMA, 27a York Road, Maldenhead, Berkshire SL0 1SQ. Tel: 0628 28979.

If you would like to attend the workshop, please complete the form below.

I wish to order... ticket(s) at £45 plus VAT (at 8%) for the CW/DPMA workshop to be held at the Holiday Inn on December 1.

DPMA members can apply for reduced rate tickets via the form that is being sent to all DPMA members.

Cheques should be made payable to IPC Business and Industrial Training Ltd.

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If you are interested in attending any future workshop because the December 1 meeting is full or is inconvenient, tick here ☐

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CHESSLAB

by DONALD MICHIE

Rules and patterns

I AM sometimes asked why I think that International Master David Levy will be beaten by a computer program before August 31 next year. My answer is not just that programs are getting better. Equally important is that Levy's playing skill is under constant pressure from "exposition disease". He can't stop writing chess books.

I have it from Levy himself that his remorseless stream of half a dozen excellent texts per year helps every player but him.

A. L. Samuel, the father of computer game-playing, had a post-graduate student who was a strong Go player and programmed aspects of play for a PhD degree at Stanford University. He got his PhD but ruined his game.

Walter Hellman, who worked as a stock-clerk in a warehouse, was World Checkers Champion almost without interruption from 1928 until a few years ago. He once confided in Samuel that he had not the slightest idea how he did it and had no intention of finding out. He considered that he played better when he didn't analyse. He just looked at the board and his encyclopaedic memory of significant patterns instantly triggered for him the right move.

But are not numerous books written by great masters about refinements of play in every phase of checkers? Would they expound their precious skills if that were the way to spoil them?

Samuel made a patient and detailed study of the precepts of the masters. He discovered that there is no trace of consistency between what the books advocate and what their authors actually do in the tournaments. There is not always consistency between different pages of the same book. Whatever it is that the masters are expounding, it is not the same stuff as the skills which they practise

professionally. The Balkan peoples have a saying: "Do what the priest says, not what he does!" but here the opposite is true.

Older and subtler cultures have always known this for the even more complex pattern-oriented skills required for the inner life. In order thoroughly to stamp out the student's imbecile idea that wisdom can be assimilated through verbal instruction, the Zen master gives him absurd homework like, "What is the sound of one hand clapping?" If that does not cure him, then perhaps a shout of "Ho!" and a belt on the ear will. The master could say, like Hellman, that he has no idea how he does it. But who would believe him?

It is possible to jump to all sorts of unwarranted and obscurantist conclusions, like: "What use, then, is book-learning?" The plausible supposition is that the final form in which highly trained skills are laid down is not indexed by symbolic linguistic expressions from which read-out entails slow processes of parsing, but by structured patterns accessed by fast and highly parallel matching.

The sources from which such internal encyclopaedias of pattern-knowledge are built up would include symbolic representations initially got into memory from verbal and textual instruction, as well as the more direct source of trial-and-error learning ("practice").

The relative importance of the two sources might vary from one task to another, with logic, language and chess, say, depending to a significant degree on the input and parsing of tutorial symbolisms, while checkers, tennis, Zen Buddhism and recognising faces might rely almost exclusively on the direct route: some things can be learned, but not taught.

The language skills involved in exposition are known to be chiefly handled by the left hemisphere of the brain, and pattern-perception, spatial and associative skills chiefly by the right. To parody my idea, without losing its essential flavour, let us suppose that left-half material can readily be transferred to the right hemisphere, there to be translated to pattern form, but that Nature has supplied no easy way of "de-compiling" it from right back to left again. Then if the masters play checkers with their right hemispheres but write books with their left, what else would one expect than what Samuel actually found?

Certainly the art of translating trained skills into clear, accurate and complete written expositions is one which has very late to mankind. Judging by the manuals which come my way I am not at all sure that evolution has equipped the human brain for the task at all.

Recently Ivan Bratko and I did an experiment with a new art called "computer-aided manual-writing". The test task was the play of king and rook against king, one of the elementary mates dealt with in two or three pages of almost any basic chess primer. Figure 1 is the micro-manual which we obtained.

WHENEVER IT IS YOUR TURN TO PLAY, DO AS FOLLOWS:

1. Look for a way to mate the enemy king in one or two moves.
2. If that is not possible, then look for a way to further constrain the area to which your rook confines the enemy king.
3. If that is not possible, then look for a way to move your king closer to the enemy king.
4. If none of the above is attainable, preserve existing gains under headings 2 and 3 (make a waiting move).
5. If none of the above is attainable, then make sure of having, after the next or the following move, the two kings separated by your rook's line of fire.
6. At all times avoid stalemate, or loss of the rook.

Figure 1: Bratko and Michie's micro-manual

The reader who knows only the rules of chess can become move-perfect in the tiny world of king-rook-king simply by memorising the manual. He might care to try with the same, with the appropriate pages of a man-made primer. With our micro-manual comes a guarantee that it is (a) correct and (b) complete. Bratko was able to prove this formally.

There is a hint that one of the coming themes in machine intelligence will be the machine-aided restructuring of human knowledge sources for use by humans. In a later Chesslab I shall mention some reasons and examples which lend support to this.

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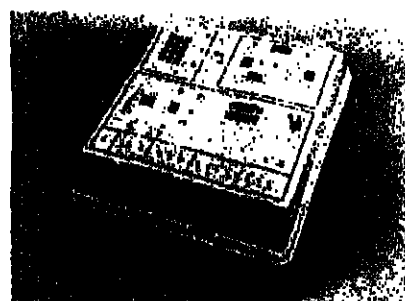
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FUTUREVIEW

SEEN through the eyes of writer Arthur C. Clarke, an incredible future lies ahead for Man. A future with global organisations, that can only be called Supersystems, running the world... a time when work will no longer be necessary and computer networks will handle our total information and communication requirements.

Technology has become a great engine driving us onwards, but already there is a growing feeling that unless mankind responds correctly and quickly to the influx of technology it will be overtaken on the evolutionary scale by another species.

We, as Homo Sapiens, will be supplanted by Machina Sapiens. For Clarke there is no alternative scenario, and in Profiles of the Future he spans past, present, and future time to write this:

"... tools invented Man. They were very primitive tools in the hands of creatures who were little more than apes. Yet they led to us — and to the eventual extinction of the apeman who first wielded them.

"Now the cycle is about to begin again; but neither history nor prehistory ever exactly repeats itself, and this time there will be a fascinating twist in the plot. The tools the apeman invented caused them to evolve into their successor, Homo Sapiens. The tools we have invented are our successor. Biological evolution has given way to a far more rapid process — technology evolution. To put it bluntly and brutally, the machine is going to take over."

He takes no credit for this as an original idea, and even suggests that such a "prophet of

doom" attitude is a bit of an old cliché. But if we are to look at such a statement seriously, what proof is there to support it?

Clarke himself offered an answer during a recent visit to the UK. "I have just come from a space conference in Prague, the annual meeting of all the space societies. One of the sessions there was about communications with extra-terrestrials. This is going to be one of the most interesting aspects; it turns out that most, or all, advanced extra-terrestrials are machines. This will then prove the thesis."

Does this mean that Machina Sapiens will only appear when our civilisation is very advanced, a matter of centuries, or

will it be before the year 2000?

"Some people have said it will be a short term thing, others have vehemently denied it," he said. "There is a book called Computer Power and Human Reason," written by J. Weizenbaum, an MIT professor. It is a very important book in that it criticises mainly from the humanitarian or human point of view, although he is a professor of computer science, the people who say we will develop artificial intelligence.

"In some cases he doesn't deny that we may be able to do some of these things, although he does shoot down some of the more extreme claims, but the point is that we should not do some of these things — like the neutron bomb."

They will be an unknown quantity, but already there are suggestions that they may take over human roles and possibly act instead of geniuses.

"Well, I know Good thinks so," said Clarke, "and he's a bright guy. Good once said, 'The first intelligent machine is the last invention Man ever need make'... and I used to say, yes, it may be the last he is ever permitted to make."

Robots are conventionally surrounded by an aura of hostility, but Clarke rejects this.

Instead, he smiled and said: "Again, I used to say if there was a war between men and machines, I know which side would have started it."

"I have no doubt about there eventually being artificial intelligence greater than the intelligence of Man, certainly in selected areas. Now whether in general you can do this — it depends on what you want to do... whether you could make a machine to compose a symphony. Obviously you could, but would it be a symphony that can only be purely appreciated by other computers?"

This raises an important question. Will intelligent machines have the same interests as ourselves or will they create their own?

"They would have totally different interests, and would not be bound by our morals unless these were built in, like Isaac's Three Laws (Dr Isaac Asimov, Futureview, October 13)," he said.

"Isaac met me at the premiere of 2001, in the interval or so he says, I don't remember exactly. It was obvious by then that Hal was going to do something nasty and he said: 'Arthur, you've violated the First Law.' Later in his recollections Isaac wrote: 'and Arthur's great mind obviously functioned because he said — So What? Actually, I did remind Isaac and others who brought up the First Law (A robot may not injure a human being or, through inaction, allow a human being to come to harm) that most robots made so far have been for the express purpose of killing people.'"

Hal, of course, is the talking, thinking, computer which controls functions on board a Jupiter-bound spacecraft. Initially, it operates normally, but



Arthur C. Clarke... "Already technology has changed the face of Europe."

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One concept that embodies much of what technology seems to be striving for is that of the Ultra Intelligent Machine, suggested by the mathematician and philosopher, Professor I. J. Good. It can be described basically as a man-made special that, once created, will be subject to rapid evolution, but an evolution it inevitably controls. Unlike Man, who is presently subject to the whims of Nature, the UIM can be anything it wishes.

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Hal, of course, is the talking, thinking, computer which controls functions on board a Jupiter-bound spacecraft. Initially, it operates normally, but

eventually plans to take over the mission, killing all but one of the human crew. This final human then battles against Hal, winning of course, by "pulling the plug," while the computer becomes a confused, babbling entity which eventually "dies."

Clarke does not believe Hal will be a reality in a very short time. "I'm sure Hal will not be achieved by 2001," he said, "but I'm pretty sure it will be achieved by 2100."

Another comment he made in Profiles of the Future, was that present-day computers are "high-speed morons" and at a "flint-axe stage of evolution," and that many people obtain a spurious sense of security from such statements.

"No machine, they argue, can possibly be more intelligent than its makers — the men who designed it and planned its function," he wrote. "The argument is wholly fallacious; those who still bring it forth are like the buggy-whip makers who used to poke fun at stranded Model Ts."

Assuming that most computers still follow programmed instructions, are they still morons?

"Well, yes. Except that, of course, you can program them to do things, which if they continue to do them, or if you program them to learn, as in principle can be done, then it is an open-ended process."

"After a while the computer might be doing things that were no longer comprehensible to you, but it will still be true in an academic way that you had programmed it to do this."

A modern trend is towards hand-held computers. Work is currently progressing on micro-based systems that will find far-reaching applications in education, and in personal use.

This trend was noticed by Clarke.

"The last time I thought seriously about a form of computer, admittedly only a portable, personal one, was in my book Imperial Earth," he said.

Set in the year 2276, the personal computer is called a Minisec. The following extract is Clarke's description of it:

"The 'Sec' was the standard size of all such units, determined by what could fit comfortably in the normal human hand. At a quick glance, it did not differ greatly from one of the small electronic calculators that had started coming into general use in the late twentieth century; it was, however, infinitely more versatile, and Duncan could not imagine how life would be possible without it."

"Because of the finite size of clumsy human fingers, it had no more controls than its ancestors of three centuries earlier. There were 50 neat little studs; each, however, had a virtually un-

limited number of functions, according to the mode of operation — for the character visible, each stud changed according to the mode."

"Thus on ALPHA-NUMBER 26 of the studs bore the letter 'a', while ten studs bore the digits zero to nine. On MATHS, the letters disappeared from the alphabetical studs; were replaced by X, +, -, and all the standard mathematical functions."

Another mode was DICTARY: the 'Sec' stored over a hundred thousand words, with three-line definitions could be displayed on the bright screen, steadily rolling over, by page if desired. CLOCK-CALENDAR also used screen for display, but for long with vast amounts of information it was desirable to the 'Sec' to the much larger screen of a standard console."

This link-up was achieved by an optical interface operating in the near ultraviolet range, which had a data transmission capability of Megabits per second.

Designing it was a task process, he says. "I wrote Imperial Earth a couple of years ago, but I assume that all facilities would you really have? That's the way to do it. Ignoring technological, financial or other restraints, what would you really like to carry around with you and what should it do?"

"No one can imagine what will have in 100 years and, of course, this story is set 300 years in the future. There just aren't any limits. I mean there are technological limits to anything. There are financial and resource and time limits, but other limits just don't exist. What's happening now is that we're running up against the limits of speed because they're practically reached the way of light in the circuits we're using."

What we know we can't do with existing techniques is to make a machine that is not only intelligent, but also has the ability to learn and to improve itself. There are no limits to that. The Empire State Building is the water of Niagara Falls. It's cool it. Now they're making it size."

With the introduction of microprocessors a new computing area for computers was opened up — the home — but Clarke has some reservations about this.

"I'm a bit worried. In some homes you can have all the things, but can you imagine John Q. Public or Mrs. Jones Public using them? I know some people who were interested in television sets, dial telephones and electric cookers and and it is amazing how

In the last Futureview, Dr Isaac Asimov lifted part of the mist surrounding the future. His Three Laws of Robotics were presented and the relevance of science fiction to the future of computers discussed. The concept of Man was also questioned.

With this interview we dispel more of the mist as ROBIN WEBSTER talks to scientist and writer Arthur C. Clarke, who lives in Sri Lanka, about his own provocative Futureview.

Clarke speculates on the nature of machine intelligence and some of his views may surprise. He also probes the lifestyle that lies ahead for everyone, and theorises an "intelligence split" in the world's population.

Credited with virtually starting the communications satellite business with his 1945 paper on "Extra-Terrestrial Relays" published in Wireless World, he is best remembered for 2001: A Space Odyssey.

A renowned science fact writer, he has developed Clarke's Laws. These are: When a distinguished but elderly scientist states that something is possible, he is almost certainly right; when he states that something is impossible, he is very probably wrong. The only way to define the limits of the possible is by going beyond them into the impossible. Any sufficiently advanced technology is indistinguishable from magic.



the new generation does take this sort of thing for granted. I don't know if the human race is going to split two ways, into the morons and the rest.

"This is exactly the scenario that Wells described in The Time Machine in the last century, and which was done in a beautiful story called The Marching Morons by Cornbluth. That is a story in a world of the future where a few harassed geniuses have to handle a world of idiots."

"It reminds me of the poem: Happy little moron, Lucky little man. I wish I were a moron, My God, perhaps I am! It gives the general idea."

One interesting aspect of the current direction of computer technology is that the man/machine interface is becoming simpler while the machines themselves become more complex.

"In principle, the more one learns, as long as one does learn it, the better for all concerned," said Clarke. "There is an unjustified fear of computers and an unjustified belief in their abilities: there are two opposite ends. Computers are often blamed for programming errors, yet they are praised unjustly."

"There is a famous story by Gordon Dickson about the library and the overdue book. That is the classic computer story, in the form of computer print-outs I think. It starts off with a guy who has an overdue library book and it is Stevenson's Kidnapped. The whole thing escalates through the computer society, and with kidnapping being a capital offence, he ends up being automatically executed before anyone can even find out what is happening."

Clarke has no fears about computers removing human jobs because it is almost a fait accompli, but says it will "hopefully give us more spare time, and eventually lead to full unemployment," a situation he expects will be good for educated people, but "disastrous" for others.

Information systems will play an important part in our future lives.

"Well, we of course get 'information pollution,' which is already with us; heaven knows," he said, "but I look forward to selective information services. In fact, this is what I am writing up in my new book, The View From Serendip. You will set up a profile of the things that interest you, with various headings, and then you'll automatically have a print-out of the display every day."

"You will say what to file for future reference; you don't want to go through acres of junk. Of course the advertisers will be very unhappy about this, as they rely on catching your eye, and you will miss a lot of interesting things which you spot by serendipity."

So there will still have to be a fair amount of random access as well, but at least if you have proper headings then you will know you are not missing things that interest you.

"You must not have too many headings, but eventually, in the course of a lifetime, one could develop and re-edit one's interest profile, every year perhaps, and rely on your home computer or some central computer to do the shifting and sifting for you. Mail will be replaced, as it is to some extent, by people in the computer 'nets' with interactive systems where you just address a general message to everyone in the net or a special to Joe Soap. Whether that can be made worldwide is another thing."

Themes like this have been used in many science-fiction stories. So what was the value of science-fiction as a form of literature and as a crystal ball?

"It has many values," he said. "If it is fiction, its main purpose is entertainment, and the creation of a work of art, if that isn't too portentous a remark. But also, unlike other types of fiction, it can — it doesn't always — but can serve as an early warning system. I discussed this with some Russian and Czech interviewers in Prague, and naughtily mentioned 1984 and Huxley's Brave New World. Which of course they knew about. The developments that have happened since Orwell's time, which he never dreamed of, could make 1984 technically possible. It could not have been done with his technology, he had no idea how it could be done. It could now be all too possible."

"But at the same time, the explosion of information systems and other developments do perhaps give a counter-weight because it may be impossible to censor or prevent people's knowledge of what is happening anywhere in the world when we have global satellite systems."

"Also, I have said many times that is going to happen is the evolution of Supersystems of which Intelsat is one prototype. The World Weather Watch, the World Health Organisation, and others; all these global bodies being set up in which countries that hate each other's guts are having to co-operate for their own mutual benefit. I think these systems will eventually be running the world."

Clarke's talents for prophecy are equalled by few, but we owe him even more for crystallising scenes from the future for all to see, for all time.

So there will still have to be a fair amount of random access as well, but at least if you have proper headings then you will know you are not missing things that interest you.

"You must not have too many headings, but eventually, in the course of a lifetime, one could develop and re-edit one's interest profile, every year perhaps, and rely on your home computer or some central computer to do the shifting and sifting for you. Mail will be replaced, as it is to some extent, by people in the computer 'nets' with interactive systems where you just address a general message to everyone in the net or a special to Joe Soap. Whether that can be made worldwide is another thing."

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"It has many values," he said. "If it is fiction, its main purpose is entertainment, and the creation of a work of art, if that isn't too portentous a remark. But also, unlike other types of fiction, it can — it doesn't always — but can serve as an early warning system. I discussed this with some Russian and Czech interviewers in Prague, and naughtily mentioned 1984 and Huxley's Brave New World. Which of course they knew about. The developments that have happened since Orwell's time, which he never dreamed of, could make 1984 technically possible. It could not have been done with his technology, he had no idea how it could be done. It could now be all too possible."

"But at the same time, the explosion of information systems and other developments do perhaps give a counter-weight because it may be impossible to censor or prevent people's knowledge of what is happening anywhere in the world when we have global satellite systems."

"Also, I have said many times that is going to happen is the evolution of Supersystems of which Intelsat is one prototype. The World Weather Watch, the World Health Organisation, and others; all these global bodies being set up in which countries that hate each other's guts are having to co-operate for their own mutual benefit. I think these systems will eventually be running the world."

Clarke's talents for prophecy are equalled by few, but we owe him even more for crystallising scenes from the future for all to see, for all time.

So there will still have to be a fair amount of random access as well, but at least if you have proper headings then you will know you are not missing things that interest you.

"You must not have too many headings, but eventually, in the course of a lifetime, one could develop and re-edit one's interest profile, every year perhaps, and rely on your home computer or some central computer to do the shifting and sifting for you. Mail will be replaced, as it is to some extent, by people in the computer 'nets' with interactive systems where you just address a general message to everyone in the net or a special to Joe Soap. Whether that can be made worldwide is another thing."

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Let's look at Philips and Computer Weekly launched a digital cassette recorder competition to find the most versatile, original and interesting applications. In this article, the Drayton of Philips, which introduced the first compact cassette recorder in 1963, describes the state of the



This hydraulically-operated robot spray gun system is controlled by three digital cassette recorders.

The versatile digital cassette

WHEN the now familiar audio compact cassette was introduced in 1963, it was only natural that many people working in computing and with other digital equipment eyed the cassette as a potential handy digital storage medium. Perhaps the potential was only too obvious. Many manufacturers tried to jump on the bandwagon, often without being able to provide adequate product or service support. Not surprisingly, quite a few problems resulted.

By 1970 two things were crystal clear. One was that the digital cassette certainly had a very broad role to play in a wide variety of digital equipment. But, at the same time, it was also obvious that effective standardisation of the digital cassette and its recording format was urgently required, particularly

to ensure data interchange between computers of different origin.

So, in January, 1970, work started under the auspices of the European Computer Manufacturers Association to identify and standardise the physical properties and the relevant data format of a magnetic tape cassette for digital applications.

The first standard ECMA-34, which was issued in September 1971, was presented to a committee of the International Standards Organisation as a proposed draft for an international standard. Similar work at the American National Standard Institute was also in progress and, as a result of the ECMA and ANSI activities, a final draft for an international standard was adopted by ISO in April, 1973. With contents iden-

tical to the future ISO standard, a second edition of the ECMA-34 standard was adopted by the Association in June 1973.

With effective standardisation achieved by ECMA, ANSI and ISO, the potential of the digital cassette could be fully achieved. Adverse reactions, occasioned by the low quality, unreliability and unsupported products which had appeared before standardisation, largely disappeared.

Digital cassette recording rapidly became established as the most convenient and prominent economic input/output medium. Reliability of digital cassette recorder products built to the new standards met the demanded levels. Interchange of data between different machines incorporating digital cassette drives became secure.

Robustness and ease of handling, labelling, filling and transport are all cassette strong points. Handling is limited to loading and unloading performed within seconds. Storage capacity is equivalent to six large rolls of punched paper tape and, in contrast, it can be filed away in a small space.

Another virtue is economy: cost per bit of stored data is low, particularly where considerable new data is being generated. Capacity of the digital cassette is near-ideal for many applications: adequate to store considerable data, without excessive capacity which would often remain unused.

Naturally, other small magnetic data storage media such as floppy discs and disc cartridges have been developed since the digital cassette pioneered the market. In certain application areas, the later developments have strong points, just as the digital cassette has those cited above. For instance, the digital cassette is ideal for recording serial data; on the other hand, random access is not a cassette strong point. Although random access certainly is feasible with a digital cassette, it can be achieved more rapidly with other systems. The message is that all the media have a strong virtue, each in the areas where its virtues are particularly relevant. But the digital cassette is likely to continue to be the lowest priced medium.

To illustrate the scope of the digital cassette it is useful to outline the present functions performed by the digital cassette recorder and the areas where it is applied. Its functions may be simply defined as data input/output, program input/output and intermediate storage. Thus the whole field of data capture is open to digital cassettes. In fact, even though hundreds of thousands of digital cassette recorders are already in operation around the world, the application areas will increase as more tasks and operations are automated.

At present, applications may be divided into several broad groups: business data processing; industrial and scientific applications; data terminals; special purpose terminals; word processing; and, covering several application areas, the rapidly expanding sphere of microprocessor-based systems.

Probably the most familiar digital cassette recorder applications are those in small administrative and accounting data processing systems. Mostly used for program loading and as input/output storage devices, single and multiple digital cassette recorders are incorpo-

rated in many small business computers, visual record computers, programmable desk-top calculators and similar products.

Less obvious, but very numerous, are the diverse industrial and scientific applications for digital cassette recorders. Although input/output storage and program loading are, once again, the principal functions performed by the digital cassette recorders, the applications of the systems in which the recorders are incorporated are extremely varied.

Most common are machine and process control systems incorporating mini and microcomputers. Industrial robots for mechanical handling, and hazardous operations in adverse environments, are frequently controlled by programs recorded on digital cassettes. Memory functions for theore-

Holiday for two

Prizes for the Philips/Computer Weekly digital cassette recorder competition are two expenses-paid trips from UK to Holland next spring.

Prizes will be awarded in two categories: one for general entrants and one for students; a recognised institution of higher education. Entrants must submit ideas for new DCC applications.

Each prize will consist of a three-day weekend return holiday for two from the UK to Holland, hotel accommodation, and accompanied visits to Amsterdam, the famous bulbfield, and other attractions.

Closing date is February 21, 1978. All entries must be accompanied by an official application form, with up to five entries allowed for each person. For entry forms write to Philips/Computer Weekly DCC competition, Digital Records, G 102, MEL, Manor Royal, Crawley, Sussex.

printed-circuit board automatic test procedures, telephone change program loading and diagnostic operations are performed similarly.

Among other functions are: logging of traffic on telephones; recording of data in files; working-time systems; selection and storing of patient data for screening purposes; data for screening radar data hospitals; and other information essential for safe airfield and air traffic movements; logging of ticket printer output; road traffic control data logging; and keeping records of water, energy and other supplies. Data collected for ecological and meteorological studies are frequently incorporated into digital cassette recorders.

From the first tape-oriented systems where digital cassette replaced paper tape, usage of digital cassette drives has advanced so that many data terminals now incorporate digital cassette recorders. These include intelligent terminals which may be stand-alone programmable, stand-alone units of clustered systems. Printers and video displays may incorporate digital cassette recorders, as may a wide variety of special-purpose machines such as bank-teller units, trial data collection systems, portable inventory systems, trial units and medical equipment. A prominent application is point-of-sale terminals, with the related field of electronic cash registers.

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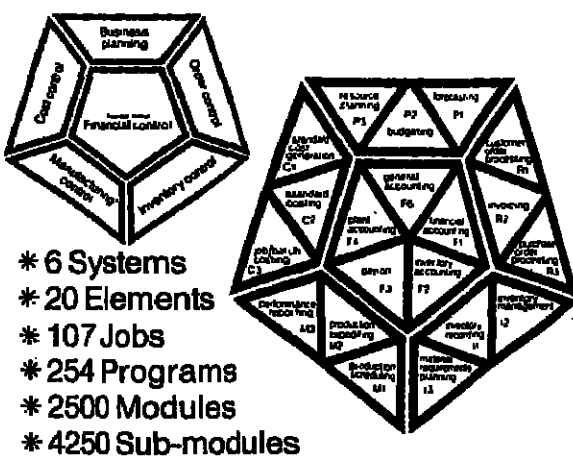
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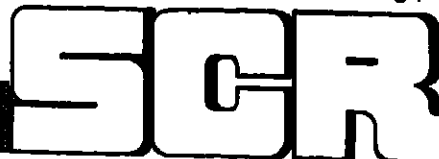
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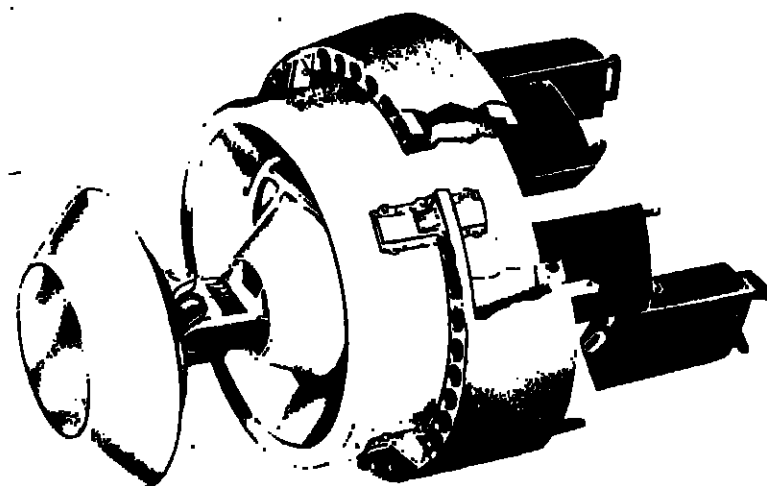
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SYSTEMS ANALYST, five years' plus commercial business systems insurance or banking background preferred. Salary c. £5k + low mortgage' scheme.

SENIOR SYSTEMS ANALYST, five years' + experience in commercial systems, area Bristol. Salary to £5 k.

SENIOR SYSTEMS ANALYST, five years' experience in BATCH Systems, area Swindon. Salary to £8K.

SYSTEMS ANALYST, three years' + experience in commercial systems, area Burton-on-Trent. Salary £4k-£5k.

ANALYST/PROGRAMMER, at least two years' + experience in RPG II, area Cotswolds. Salary to £4.5k.

PROGRAMMER, two years' + COBOL for recently installed Honeywell installation. Area Birmingham. Salary to £4.5k.

SENIOR PROGRAMMER, 1 year + ICL 1900 George 2, double day shift, area Leicestershire. Salary to £3.8k.

SYSTEMS ANALYST at least five years in D.P. including two years + systems Analysts, area Loughborough. Salary neg.

PROGRAMMERS

CONSULTANT/PROGRAMMER/ANALYST, for time sharing bureau. Applicants should have a degree plus a working knowledge A.P.L. Area Midlands or London. Salary to £5.5k and car. Ref. S009.

PROGRAMMER, two years' + experience ICL COBOL, including MAXIMOP. Area Birmingham. Salary to £4k.

PROGRAMMERS, 2 years' + experience in either COBOL or PL1, area Swindon. Salary to £5k.

SENIOR PROGRAMMER, at least 18 months' + experience in A.N.F. COBOL with a knowledge of Assembler or RPG II and conversant with DOS JCL Area Northampton. Salary to £5.4k.

SYSTEMS PROGRAMMER, experienced on Datapoint, mini for new development work. Area Birmingham. Salary £3.8k.

PROGRAMMER, 2 years' + COBOL, able to work on own initiative. Area Leicestershire. Salary to £3.8k.

SENIOR PROGRAMMER, three years + COBOL, area West Birmingham. Salary to £4.3k.

TWO PROGRAMMERS, 1 applications and 1 software, 2 years' + experience, area Bristol. Salary c. £4,000.

PROGRAMMER, 1 year + ICL COBOL, area Northampton. Salary c. £3,000 + low interest rates.

PROGRAMMERS, 18 months + COBOL or PL1, area Burton-on-Trent. Salary to £4k.

PROGRAMMER, three years' + in commercial applications. Any languages to work for a firm of business consultants. Area Birmingham. Salary to £5k.

PROGRAMMING, 18 months' + experience in PL1 or would transfer COBOL or Assembler Programmer for joining in PL1. Area Birmingham. Salary £3.5k-£4.5k.

PROGRAMMER, 1 year + ASSEMBLER with CICS or Teleprocessing experience. Area Birmingham. Salary to £4k.

SENIOR PROGRAMMER, 2 years' + ICL COBOL. Area Loughborough. Salary Neg.

OPERATORS

OPERATORS, 18 months' + experience on IBM 370 OS or terminal equipment, area Birmingham. Salary to £4k.

OPERATOR, one year + experience, area West Birmingham. Salary to £3.5k.

SENIOR COMPUTER OPERATOR, three years' plus experience on any hardware, age 24 years + double day shifts. Area Birmingham. Salary to £3.5k.

COMPUTER OPERATOR, 18 months' plus experience ICL 1900, area Leicestershire. Salary c. £3,000.

COMPUTER OPERATOR, 1 year + Burroughs, area Leicestershire. Salary neg. + low interest mortgage.

OPERATOR, One year + ICL 1900 George 2, double day shift, area Stoke-on-Trent. Salary to £3k.

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Contact: Graham Aston, M.E.C.I.
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POSITION	SALARY	EMPLOYER	LOCATION	HARDWARE ENVIRONMENT	SOME OF THE QUALIFICATIONS	REF. NO.
IMS Applications Programmers	c. £16,000	Software House	Holland	IBM 370/OS	Sound COBOL with good IMS applications programming experience. DB essential. DC added advantage.	
Systems Designers	to £5,500	Financial Institution	North London/Herts	IBM 370/OS	For Application development. At least 2 years' experience on IBM hardware with PL/I and BAL.	45/2
Senior Analyst	c. £6,000	National Institution	S.W. London	ICL 1900	3 years' systems experience. Preferably with some programming. Capable of working with minimum supervision.	45/3
Senior D & M Analyst	Minimum £8,000 & Benefits	U.S. Oil Co.	S.W. London	IBM 370/OS & PDP 11	Petrochemical group seek a top D&M person who is presently earning c. £8,000. High responsibility goes with this job.	45/4
Programmer/Analysts	£6,000 + Mortgage	Banking	City	System 3 System 32	Sound RPG II programming experience. Preferably on System 3 or System 32. Any Banking background an added advantage.	45/5
RPG II Programmers/Analyst/Progs	c. £5,500 + Travel exp.	Software House	London & South	ICL 2803 IBM System 3	Travelling in and around London on Commercial Projects. Opportunities for advancement.	45/6
Compiler Development Programmer	£6,000 + Car	Computer Manufacturer	West Middx.	Minis	Sound Assembler experience. Compiler background essential, any basic knowledge of COBOL an added advantage.	45/7
Analyst Programmers	£12,000 + Accommodation	International Airline	Middle East	IBM OS	Very exciting opportunity for person with Inventory Control experience.	45/8
PL/I IMS Analysts & Programmers	Negotiable but High	Management Services Facility	South Coast	IBM 370/OS	Ideal locality with first-class job interest and opportunity to develop into IMS and data base development.	45/9
Message Switching	Minimum £12,000 & Accommodation	Communications	London or Gulf States	PDP 11	Major British Company active throughout Gulf States requires exp. Message/Package Switching people.	45/10
Mini Analyst Programmer	c. £11,000 + Tax Allowance	International Systems & Software Group	Benelux	D.B. Interdata PDP etc.	Mini Software specialists and Communications/Message Switching exp. urgently required.	45/11
IBM COBOL Programmer	c. £4,900 + Mortgage	Insurance	East Surrey	IBM 370/DOS/VS	One of the major Insurance Companies. Plenty of scope to develop career. COBOL is essential.	45/12
Team Leader	c. £8,200	Major Manufacturing Group	N.W. London	ICL 1900/2900	Plan and or COBOL in an ICL environment essential. Important post with development potential.	45/13
PL/I or COBOL Snr. Analyst Programmer	£10,000-£14,000	International Systems and Bureau Group	Germany & Belgium	IBM 370/OS & System 4	Foremost Systems and Bureau Group. PL/I and or COBOL under OS essential. Foreign language required for some posts.	45/14
BAL Snr. Systems Programmer	c. £4,750 + Mortgage	Insurance	City	IBM 370/DOS/VS CICS	Min. 2 yrs. BAL and 1 yr. DOS/VS SYSGENs. Higher education an advantage, any exposure to CICS desirable.	45/15
PL/I Applications Programmer	c. £5,000 + Mortgage	International Banking Corporation	East London & City	IBM 370/OS CICS & IMS	Sound PL/I exp. essential; any exposure to CICS or IMS will be an advantage. Training given.	45/16
Assembler and PL/I Programmers	c. £6,750 + O'seas Allowance	Software House	UK or Europe	Series 1 & 370/OS	Ground floor opportunity to establish expertise with IBM's new series 1 computer. Excellent Overseas conditions.	43/17
Snr. Programmers	Contract £180 p.w.	Software House	Central London	ICL 1900 & 2900	Immediate long and short term contracts for Plan and COBOL experience. Excellent rates for those with exposure to CICS and or DL/I.	45/18

COBOL PROGRAMMERS & SYSTEMS ANALYSTS

CROYDON

Programmers c. £5,500 +
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Our client, a prestigious financial institution engaged in Merchant Banking, Life Insurance and other associated activities has retained Informatix to assist in recruiting the following additional personnel:

Senior Systems Analyst
System Analyst (Programmer/Analyst)
3 Applications Programmers

The hardware is presently comprised of an IBM 370/168 under OS/VS1 using Taskmaster and RJE facilities. Programmers will be able to demonstrate the experience associated with 3 years + programming in a large IBM mainframe environment in addition to a sound grasp of OS JCL. The senior System Analyst is likely to have a degree in either Maths or a related qualification.

This is an ideal opportunity to develop skills in on-line applications in which thorough training will be given to successful candidates. Interviews will be held during the 2nd two weeks of November in Croydon and appointments will be made within 1 week of interview.

Ref. 45/19.

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Applications are invited for an appointment as a Research Officer in the Technology Section of the Scientific Services Department to join a team of engineers engaged in the application of distributed computer control systems to modern power generation plant. The work at present covers a wide range of applications from advanced control (Kalman filters) to data collection and display using colour VDU techniques. All types of power station plant is covered i.e. nuclear, coal and oil-fired.

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The post will be based at the new Laboratories at Badminton Down, Bristol, but will be located at Portsmouth until early 1978. Applications on Form AF/1 obtainable by phoning Bristol 32251 Extension 18 or by writing to the Personnel Manager, should be completed and returned to him quoting Vacancy Notice No. 3487/77/CW, by not later than 21st November, 1977.

Central Electricity Generating Board
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Relocation expenses payable up to £360 plus a lodging allowance in appropriate circumstances. Temporary housing may be available.

Application forms and further details from the County Engineer and Surveyor, County Hall, Glenfield, Leicestershire LE3 9RJ. Telephone Leicester (0533) 971313, ext. 7422.

Closing date: Friday, November 25, 1977.

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This would be an excellent opportunity for an applicant with education to at least 'A' level standard wishing to break into a programming career.

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For further details telephone our Crawley office on 0293 514071 or your nearest ATA branch. Written applications, enclosing detailed C.V., to ATA Computer Recruitment, 36 The Broadway, Crawley, Sussex.

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Our client, a major bureau in West Scotland, require the above personnel to take part in a series of development programmes. The company market a wide range of commercial packages, are involved in special assignment work and offer terminal facilities.

All positions are based in Glasgow, except for the Sales Executive who will cover East Scotland and Aberdeen.

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To assist the pre-sales branch activities through the design and implementation of systems by providing a thorough knowledge of basic software.

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We also have one or two vacancies for less experienced people in the same job roles.

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Systems Analyst

The Job

To provide experienced software support to the Branch Sales Team in a project role from pre-sales through to implementation.

The Person

Experience of the financial or commercial market place with a minimum of 3 years' experience in systems analysis in the minicomputer environment.

The ability to handle projects and prepare sound systems specifications. Experience of communications would be a definite advantage.